

IMPORTANT SAFETY RECALL NOTICE 18E - 022

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Husky Towing Products has decided that a defect, which relates to fifth wheel towing safety, may exist in the 16KW and 26KW fifth wheel hitch head assemblies manufactured between 2010 and 2017. These hitch heads are used in the final assembly of the Husky Towing Products fifth wheel hitches. Please see the list at the bottom of the page for the potentially affected units. It is extremely important to take steps now to repair your hitch to ensure the safety of you and your passengers.

WHY DOES MY HITCH NEED REPAIRS?

These part numbers may have been manufactured without Loctite on bolts used in the handle guide and the jaw. This condition could result in the bolts becoming loose. If this occurs you may not be able to unlock the jaws to separate your trailer from the hitch or, in the worst case, the jaws may open unexpectedly, inadvertently releasing the trailer from the hitch, increasing the risk of a crash.

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

Husky Towing Products will repair your hitch free of charge (parts and labor). To do this, your dealer will remove the hitch head assembly and apply Loctite Red to the necessary bolts subject to this recall. The estimated repair time is 30 minutes. We recommend that you schedule a service appointment with your dealer to minimize your inconvenience. Alternatively, give us a call at 877-544-4449 and the Husky Warranty Department will help direct you to an authorized repair facility. Please bring this letter with you to your dealership.

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, please email techinfohuskytow@coastdist.com to submit your reimbursement request online. Please include a copy of the receipt, work order detail and name of dealership that completed the work. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

WHAT IF I NO LONGER OWN THE HITCH?

If you have sold your hitch, please email the name of the new owner to techinfohuskytow@coastdist.com so that we can contact the new owner.

WHO SHOULD I CONTACT IF I HAVE FURTHER QUESTIONS?

If you have any questions regarding this recall, please contact Husky Towing Products by email at techinfohuskytow@coastdist.com or call 877-544-4449.

Affected Parts in this recall:

Possible SKU's the Heads were sold under									
Heads		Kitted Parts				Head & Crossmember		OEM PUCK	
		16KW		26KW		16KW & 26KW		System	
31569/14-1706		31666/14-1512		31688/14-1512		31318/14-1308		33011K/81-0834	
31570/14-1707		31666KIT/14-1718		31688KIT/14-1733		31318KIT/14-1713		33013K/81-0832	
31578/45-0074		31667/14-1504		31690/14-1503		31326/14-1333		33017K/81-0835	
31581/45-0077		31667KIT/14-1719		31690KIT/14-1734		31326KIT/14-1714		33021K/81-0836	
		32392/14-1513							
		32392KIT/14-1720							

If after having attempted to take advantage of this recall you believe you have not been able to have your hitch remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Please have these repairs completed as soon as possible since we are concerned for your safety. We apologize for any inconvenience. Thank you for your attention to this important matter.

Customer Care
Husky Towing Products