

Retail Operator / General Manager	Sales – Motorcycles	Sales - Used Motorcycles	Business Manager (F&I)	Service	Parts & Accessories	Administration
Date: April 3, 2018 Revised: May 9, 2018 Bulletin #: 71-04-18(R)		Source: BMW Motorrad North America Name: Ben Radzyner Title: Parts & Accessory Manager Phone #: 201.307.4173				

BMW Motorrad USA

Parts Information Bulletin

Subject: Tinted Windshield Non-Compliance Recall

Situation

In the course of quality observations, BMW Motorrad has established that for some motorcycles in the US markets, tinted windshields were offered as accessories and do not meet certain NHTSA requirements.

Series solution

Since April 2018 the affected tinted windshields are no longer offered in the US markets. See list below for affected part numbers.

Service solution

Notify customers who purchased the windshield of the need to carry out this service campaign for their motorcycle to be compliant with NHTSA standards. **An example customer letter is attached for your use. Please provide it to your customers.** For motorcycles that have not yet been delivered and have a windshield installed from the affected parts list, the service campaign must be carried out before delivery to customers.

In the case that a BMW Motorrad accessory tinted windshield is installed on a customer's motorcycle from the affected parts list, it must be replaced with the standard windshield. The removed tinted windshield must be scrapped. The customer must be reimbursed for the purchase price (invoicing key 04) and a copy of the invoice must be attached to the warranty claim.

NOTICE

In case a replacement is required, the required parts specific to the motorcycle can be found in ETK under main group 46. The replacement must be done in accordance with the repair instructions for windshields according to the BMW Motorrad Repair and Service Data which can be found in AIR.

NHTSA Statement

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall.

Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

Warranty processing Converting windshields

Defect code

77 46 90 00 00	Replacing windshield
----------------	----------------------

Flat rate unit number

00 60 248	Replacing windshield, 3 FRU
+ 00 60 674	Replacing windshield, 2 FRU

Part number

-----	Necessary parts - see list below and refer to repair manual (AIR) and ETK for necessary hardware
-------	--

Affected Part Numbers		Replacement Part Numbers	
Part number		Part number	
46 63 8 531 917	Windshield, small, tinted	46 63 8 526 521	Windshield, small, clear
77 33 8 544 629	Windshield, sport, tinted	46 63 8 534 281	Windshield, sport, clear
46 63 8 546 224	Windshield, sport, tinted	46 63 8 534 176	Windshield, sport, clear
77 33 8 551 929	Windshield, tinted	46 63 7 717 038	Windshield, clear
77 33 8 554 726	Windshield, tinted	46 63 8 557 867	Windshield, clear
77 33 8 554 727	Windshield, high, tinted	46 63 8 557 868	Windshield, high, clear
77 33 8 556 927	Windshield, tinted	46 63 8 545 299	Windshield, clear
77 33 8 559 548	Windshield Rallye, tinted	46 63 8 556 640	Windshield, Rallye, clear
77 33 8 561 755	Windshield, high, tinted	46 63 7 694 991	Windshield, high, clear

Return Process for Dealer Stock

TEC118

Dealer inventory of these affected parts should not be sold or installed on any vehicle. Concerned are all parts delivered and shipped to date.

Please return all part(s) to your facing Regional Distribution Center (RDC). Submit for return using YR26 damage claim with order reason BM2. A valid BMW delivery and delivery item number must be entered, and TEC118 must appear in the text of your TEC claim.

TEC118 is valid from April 3, 2018 through April 17, 2018. The deadline for filing a claim under TEC118 is April 17, 2018. All parts must be returned to your facing RDC no later than May 1, 2018.

MORE QUESTIONS?

Contact Information:

Parts and Accessories Manager		_____
Parts Specialist		_____
Material Planning and Parts Logistics Analyst		_____