

**From:** Broadcast Messaging System  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** Tinted Windshield Non-Compliance Recall and TEC Return  
**Date:** Wednesday, April 04, 2018 2:25:05 PM

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From: Motorcycles  
Expiration Date: April 18, 2018

DCSnet Message  
**Important**



Subject: **Tinted Windshield Non-Compliance Recall and TEC Return**

Tinted Windshield Non-Compliance Recall and TEC Return

Please note, that effective immediately the below part numbers are no longer available. The dealer accessory tinted windshields listed below do not conform to NHTSA requirements.

Please stop the sale of all the listed parts. See attached bulletin for the return of dealer inventory and the replacement of the tinted windshields on customer/dealer motorcycles.

Motorcycles in dealer inventory equipped with the affected windshield must have the windshield removed before you can legally retail the vehicle.

**Blocked Part Numbers:**

46 63 8 531 917

77 33 8 544 629

46 63 8 546 224

77 33 8 551 929

77 33 8 554 726

77 33 8 554 727

77 33 8 556 927

77 33 8 559 548

77 33 8 561 755

**NHTSA Statement**

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell or deliver any new motor vehicles covered by this notification. This also means that centers may not legally sell or deliver new motor vehicle parts to consumers subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Thanks,

BMW Motorrad Aftersales

Attachments: [71-04-18 Tinted Windshield Non-Compliance Recall\[81bac00d\].pdf](#)  
 [71-04-18 Tinted Windshield Non-Compliance Recall\[81bac00d\].pdf](#)

Recipients: BMW Motorcycles, CC-MotorcycleMailingList  
BMW Motorcycles, All Offerings, All Regions, All Areas, All Departments, All Personnel

Retail Operator / General Manager	Sales – Motorcycles	Sales – Used Motorcycles	Business Manager (F&I)	Service	Parts & Accessories	Administration
Date: April 3, 2018 Bulletin #: 71-04-18		Source: BMW Motorrad North America Name: Ben Radzyner Title: Parts & Accessory Manager Phone #: 201.307.4173				

# BMW Motorrad USA

## Parts Information Bulletin

### Subject: Tinted Windshield Non-Compliance Recall

#### Situation

In the course of quality observations, BMW Motorrad has established that for some motorcycles in the US markets, tinted windshields were offered as accessories and do not meet certain NHTSA requirements.

#### Series solution

Since April 2018 the affected tinted windshields are no longer offered in the US markets. See list below for affected part numbers.

#### Service solution

Notify customers who purchased the windshield of the need to carry out this service campaign for their motorcycle to be compliant with NHTSA standards. For motorcycles that have not yet been delivered and have a windshield installed from the affected parts list, the service campaign must be carried out **before delivery** to customers.

In the case that a BMW Motorrad accessory tinted windshield is installed on a customer's motorcycle from the affected parts list, it must be replaced with the standard windshield. The removed tinted windshield must be scrapped. The customer must be reimbursed for the purchase price (invoicing key 04) and a copy of the invoice must be attached to the warranty claim.

#### NOTICE

In case a replacement is required, the required parts specific to the motorcycle can be found in ETK under main group 46. The replacement must be done in accordance with the repair instructions for windshields according to the BMW Motorrad Repair and Service Data which can be found in AIR.

#### NHTSA Statement

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall.

Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

## Warranty processing Converting windshields

### Defect code

77 46 90 00 00	Replacing windshield
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### Flat rate unit number

00 60 248	Replacing windshield, 3 FRU
+ 00 60 674	Replacing windshield, 2 FRU

### Part number

-----	Necessary parts - see list below and refer to repair manual (AIR) and ETK for necessary hardware
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Affected Part Numbers		Replacement Part Numbers	
Part number		Part number	
<b>46 63 8 531 917</b>	Windshield, small, tinted	<b>46 63 8 526 521</b>	Windshield, small, clear
<b>77 33 8 544 629</b>	Windshield, sport, tinted	<b>46 63 8 534 281</b>	Windshield, sport, clear
<b>46 63 8 546 224</b>	Windshield, sport, tinted	<b>46 63 8 534 176</b>	Windshield, sport, clear
<b>77 33 8 551 929</b>	Windshield, tinted	<b>46 63 7 717 038</b>	Windshield, clear
<b>77 33 8 554 726</b>	Windshield, tinted	<b>46 63 8 557 867</b>	Windshield, clear
<b>77 33 8 554 727</b>	Windshield, high, tinted	<b>46 63 8 557 868</b>	Windshield, high, clear
<b>77 33 8 556 927</b>	Windshield, tinted	<b>46 63 8 545 299</b>	Windshield, clear
<b>77 33 8 559 548</b>	Windshield Rallye, tinted	<b>46 63 8 556 640</b>	Windshield, Rallye, clear
<b>77 33 8 561 755</b>	Windshield, high, tinted	<b>46 63 7 694 991</b>	Windshield, high, clear

## Return Process for Dealer Stock

### TEC118

**Dealer inventory of these affected parts should not be sold or installed on any vehicle. Concerned are all parts delivered and shipped to date.**

Please return all part(s) to your facing Regional Distribution Center (RDC). Submit for return using YR26 damage claim with order reason BM2. A valid BMW delivery and delivery item number must be entered, and TEC118 must appear in the text of your TEC claim.

TEC118 is valid from April 3, 2018 through April 17, 2018. The deadline for filing a claim under TEC118 is April 17, 2018. All parts must be returned to your facing RDC no later than May 1, 2018.

## MORE QUESTIONS?

### Contact Information:

Parts and Accessories Manager	Ben Radzyner	<a href="mailto:Benjamin.Radzyner@bmw.com">Benjamin.Radzyner@bmw.com</a>
Parts Specialist	Adam Sacher	<a href="mailto:Adam.Sacher@bmwnaext.com">Adam.Sacher@bmwnaext.com</a>
Material Planning and Parts Logistics Analyst	Phil DiGaetano	<a href="mailto:Philip.DiGaetano@bmwnaext.com">Philip.DiGaetano@bmwnaext.com</a>