

Required Dealer Action

Dealer Action Overview

- Immediately contact customers.
- Display recall notice poster.
- Inspect affected customer saddlebags.
- Install recall kits on affected saddlebags, when required.
- Retrofit any affected saddlebag kits in inventory.

Customer Notification

1. Research existing customer data for purchases of saddlebag kits in Table 2.
2. Notify customers of the recall.
3. Inform the customer of this safety recall and the urgency to have it performed.
4. Explain to the customer that the detachable saddlebags are the only items that need to come in as the motorcycle is not necessary to perform this recall.

Display Notice Poster

NOTE

Log in into SIP through Google Chrome to view.

1. Retrieve and print recall notice poster on SIP, click link.
Recall 0172 Notice Poster

2. Display notice poster prominently in a customer area.

Inspect Saddlebags.

1. Refer to Figure 2. Open saddlebag.
2. Pull out and turn lock knob (1) to the unlocked position (2).

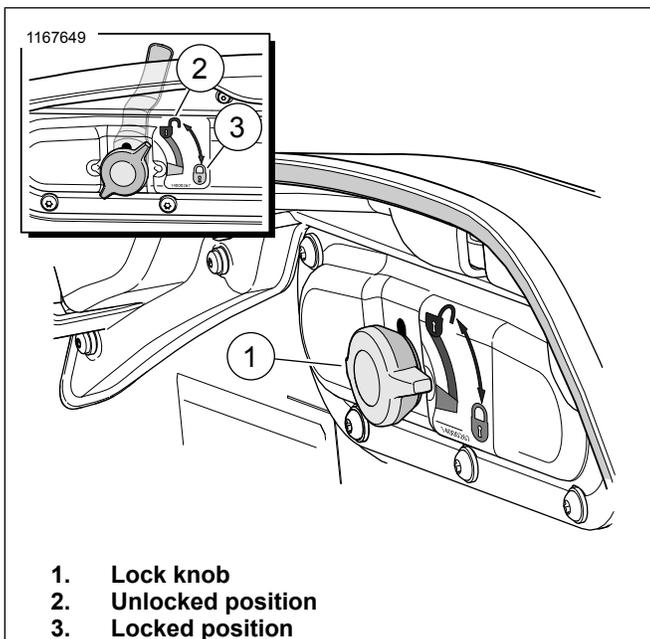


Figure 2. Saddlebag Lock Knob (Typical)

3. Refer to Figure 3. With the lock knob in the unlocked position, verify that the gray spacer is installed.

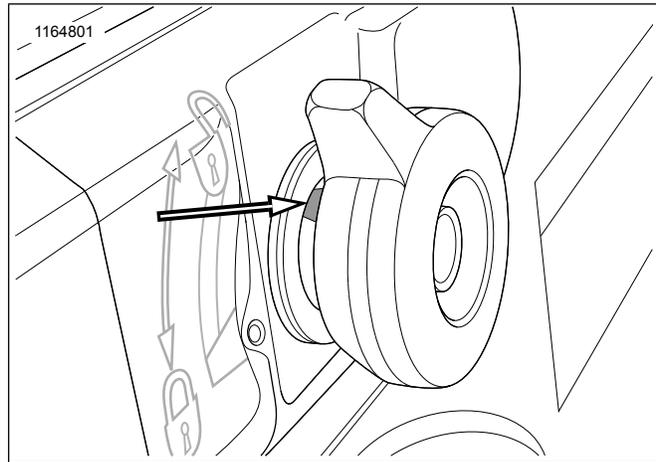


Figure 3. Gray Spacer Installed

4. Is the gray spacer installed?
 - a. Yes: Recall is completed. Go to Section Credit Procedure.
 - b. No: Install gray spacer. Go to Section Install.

Install

1. Refer to Figure 1. Locate recall kit (Part No. 91500092).

Saddlebags on Motorcycle

1. Close saddlebag.
2. Refer to Figure 4. Slide saddlebag rearward to disengage the saddlebag docking rod (4) from the mounting bracket grommet (5).
3. Lift saddlebag away from motorcycle.

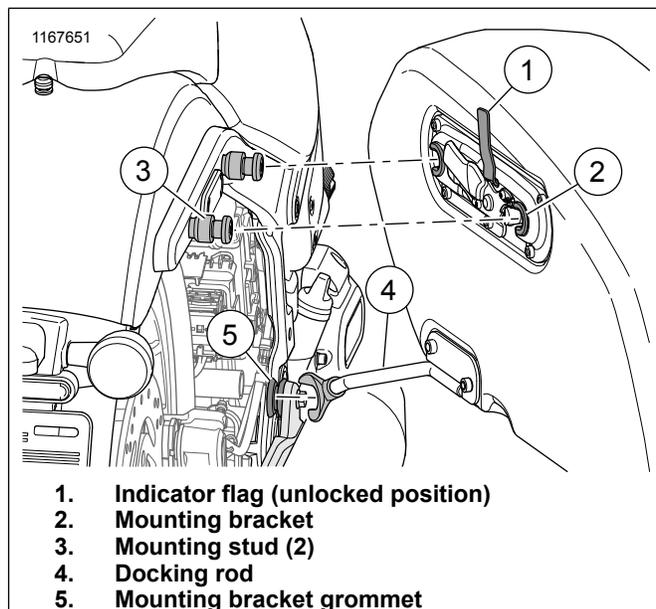


Figure 4. Saddlebag Mounting Bracket

Saddlebags off Motorcycle

1. Refer to Figure 5. Remove flag guard screws (1) and flag guard (2).

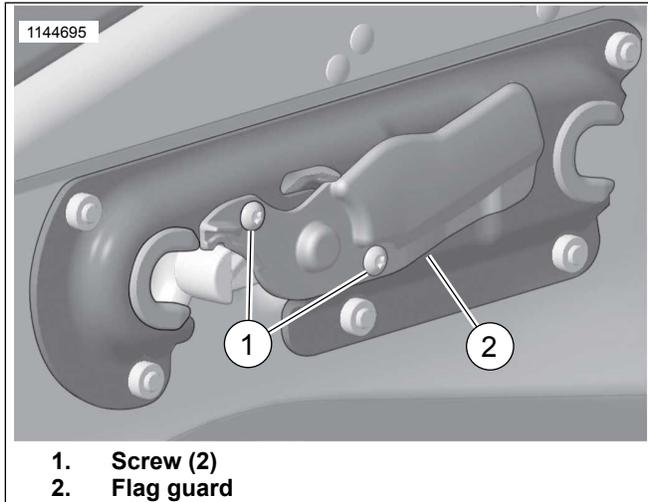


Figure 5. Flag Screws

2. Refer to Figure 6. Remove cover (1) from lock knob (2).

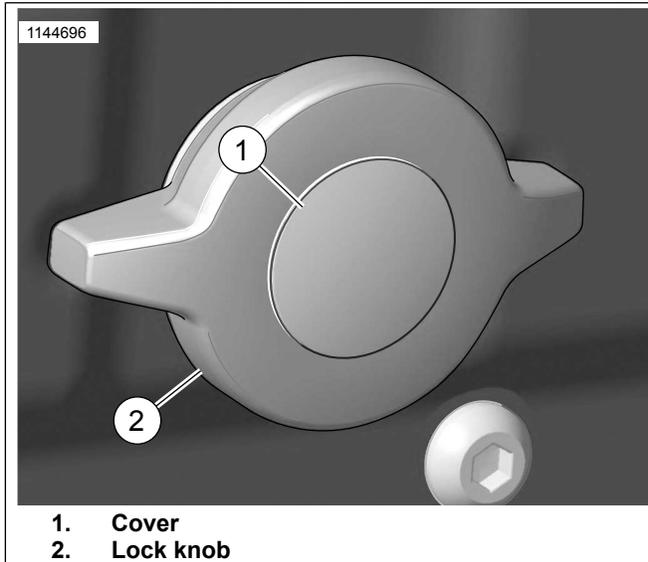


Figure 6. Remove Cover

3. Refer to Figure 7. Remove locknut (2) and lock knob (1).
 - a. Discard locknut.
 - b. Make sure that screw assembly remains in place.

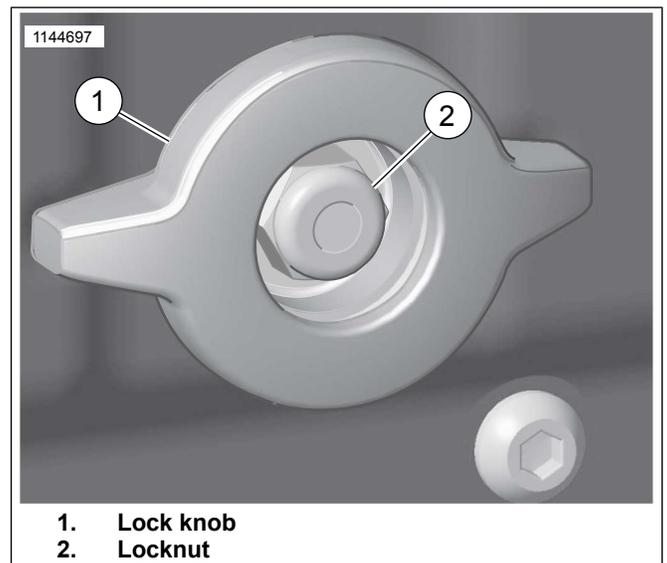


Figure 7. Remove Locknut

4. Refer to Figure 8. Install spacer (1) fully onto lock knob (2).

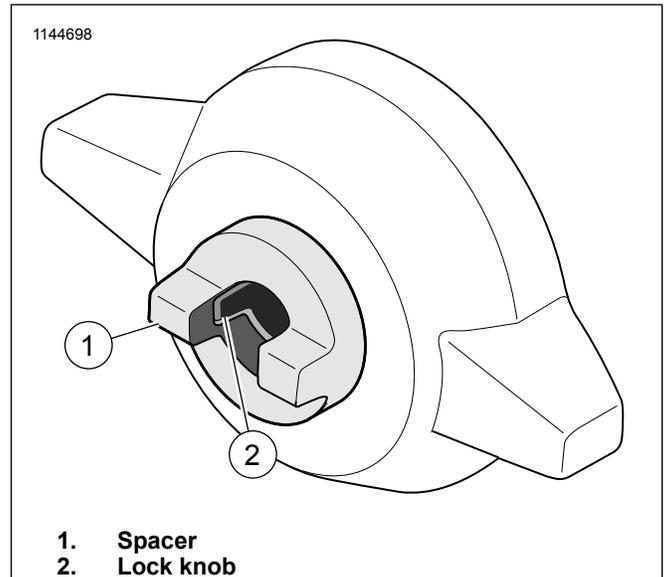


Figure 8. Install Spacer

5. Refer to Figure 9. Place lock knob with spacer (2) assembly onto screw assembly. Make sure that the bosses on the spacer engage the slots on the pawl (1).

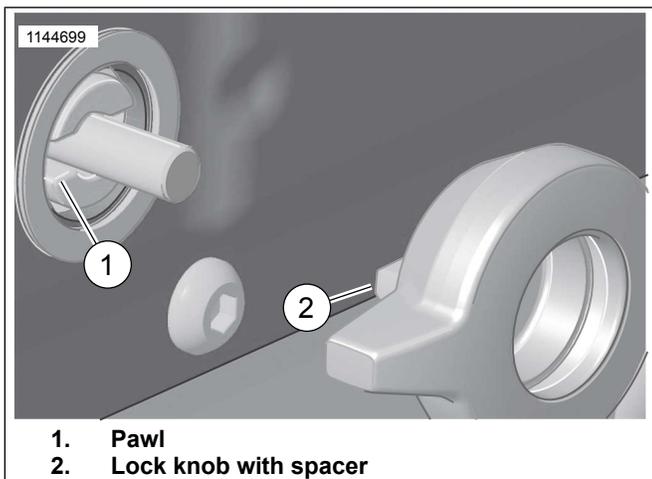


Figure 9. Install Knob Assembly

NOTE

Threadlocker should be a continuous bead running the entire length of the threads.

- Refer to Figure 10. Place a bead of threadlocker on the threads of the hex nut (1).

Consumable: LOCTITE 243 MEDIUM STRENGTH THREADLOCKER AND SEALANT (BLUE) (11100005)

- Install hex nut. Tighten.

Torque: 8.13–10.8 N·m (72–96 in-lbs) *Lock knob hex nut*

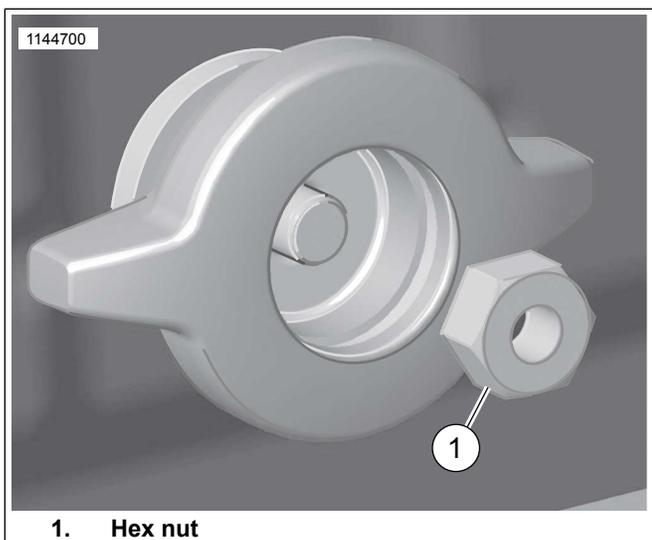


Figure 10. Install Hex Nut

- Refer to Figure 6. Install cover (1).
- Refer to Figure 5. Place threadlocker onto flag guard screws (1).

- Install flag guard (2) and screws. Tighten.

Torque: 2.7–4 N·m (24–35 in-lbs) *Flag guard screw*

- Repeat procedure for other saddlebag.
- If necessary, install saddlebags. See the service manual.

Dealer Inventory Instructions

- Inspect inventory of current saddlebag kits listed in Table 2 for two-gray spacers.
- If the two-gray spacers are not in kits, install recall kit (Part No. 91500092).
- After inspecting or installing recall kit, change the part number of saddlebag kit to **new** part number listed in Table 2.

Table 2. Part Numbers

Current Part No.	Item Description (Model)	New Part No.
90201513	Kit, Saddlebag, Locking (FLFB, FLFBS, FXBR, FXBRS)	90201513A
90201552	Kit, Saddlebag, Nostalgic (FLSL, FXBB, FXLR)	90201552A
90201555	Kit, Saddlebag, Locking (FLDE)	90201555A
90201561	Kit, Saddlebag, Modern (FLSL, FXBB, FXLR)	90201561A
90201644	Kit, Saddlebag, Brass Trim (FLDE)	90201644A
90201645	Kit, Saddlebag, Brass Trim (FLFB, FLFBS, FXBR, FXBRS)	90201645A

Credit Procedure

NOTE

- Do not** enter a VIN (Vehicle identification number) when submitting the claim.
- Enter bulletin number into comment section of claim.

Submit a warranty claim per the applicable table for all kits sold or in dealer stock. Refer to Table 3, Table 4, Table 5 or Table 6.

Credit Procedure: All Non - SAP Dealers (United States, Canada, Latin America) Warranty Claim System Users

Table 3. Inspection Only

ITEM	DATA
Claim Type	SNV
Problem Part Number	90200481
Quantity	Leave blank
Primary Labor Code	Leave blank
Detail Labor Code	8888
Time	0.1 h
Customer Concern Code ⁽¹⁾	0172
Condition Code	9981

(1) Download may be required.

Table 4. Repair Performed

ITEM	DATA
Claim Type	SVN
Problem Part Number	90200481
Quantity	Leave blank
Primary Labor Code	Leave blank
Detail Labor Code	8888
Time	0.2 h
Customer Concern Code ⁽¹⁾	0172
Condition Code	9982
Replacement Part No.	91500092
Quantity	1

(1) Download may be required.

Credit Procedure: All GDP/SAP Dealers (All of EMEA and AP)

Table 5. Inspection Only

ITEM	DATA
Claim Type	PAM - sold or PAM - stock
Problem Part Number	90200481
Customer Concern Code	0172
Condition Code	9981
Labor Code	8888
Time	0.1 h

Table 6. Repair Performed

ITEM	DATA
Claim Type	PAM - sold or PAM - stock
Problem Part Number	90200481
Quantity	Leave blank
Customer Concern Code	0172
Condition Code	9982
Labor Code	8888
Time	0.2 h
Replacement Part Number	91500092

All Markets

Upon submission of the properly completed claim, dealer is credited for labor and the recall part (if applicable), plus appropriate administrative time. Each campaign event must have its own warranty claim and can not be mixed with other warranty events.

Return Parts

Hold all claimed parts for 60 days from date of credit issued for possible field inspection and/or request to return to factory. After 60 days, destroy and discard the parts.