



## IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN # 1HD1YCJ10JC [REDACTED]

March 9, 2018  
Harley-Davidson Recall No. 0172  
NHTSA Recall No. 18E-010

Dear Harley-Davidson Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2018 Harley-Davidson Genuine Motor Parts and Accessories Detachables™ Saddlebags included with kit P/Ns 90201561, 90201552, 90201645, 90201644, 90201555 and 90201513. We are notifying you because our records indicate that you have purchased one of these accessory saddlebag kits, either as a dealer-installed accessory when you purchased your motorcycle or as an accessory upgrade.

### What is the Issue?

Due to the variance of the saddlebag wall thickness in the area where the latching arm is installed, the latching arm may have inadequate engagement to the saddlebag mounting plate/bracket. This may allow the latching arm to rotate out of the locked position. If this condition remains undetected, the saddlebag may become separated from the motorcycle while it is in motion, possibly creating a road hazard, and increasing the risk of a crash.

### What Should You Do?

We urge you to contact your authorized Harley-Davidson dealer to schedule an appointment to bring your saddlebags in for the repair, at no cost to you. Only the saddlebags are needed for this repair, not the motorcycle.

**Until this recall work has been performed on your saddlebags, we recommend that you remove them from your motorcycle.**

The service will require less than 1 hour to perform. However, due to scheduling, your dealer may request to have your saddlebags for a longer period of time. To verify that the service has been completed, your dealer will ask you to sign a repair/work order.

If you have sold your motorcycle and/or saddlebags and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us with the new contact information so that we may notify the new owner of this recall. Also, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**What If You Have Additional Questions or Concerns?**

For more information or if you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. at 1-800-258-2464 in the U.S. or 1-414-343-4056 worldwide.

If you are still having difficulty getting your vehicle serviced in a reasonable time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.  
Recall 0172