

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4860
URGENT - DISTRIBUTE IMMEDIATELY

8Date: September 26, 2018

Subject: Stop Delivery Order with Inspection for Noncompliance Recall 18315

Models: 2018-2019 Cadillac CT6, Escalade ESV
2018-2019 Chevrolet Suburban, Volt
2018-2019 GMC Yukon XL

To: All General Motors Dealers

STOP SALE/DELIVERY ORDER

Effective immediately, stop the sale and/or delivery of certain 2018-2019 model year Cadillac CT6, Escalade ESV, Chevrolet Suburban, Volt, and GMC Yukon XL vehicles in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about a noncompliance recall that involves these vehicles. The GM recall number is 18315.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the noncompliance is remedied.

These vehicles may fail to conform to S7.1.1.5(a) of Federal/Canada Motor Vehicle Safety Standard No. 208, "Occupant crash protection." In these vehicles, a child seat can be installed in the rear seats using either the LATCH anchorage system or the vehicle's seatbelts. To permit the installation of a child seat using a seatbelt, the vehicle's rear-seatbelt retractor assemblies are equipped with automatic-locking retractors, or ALRs, that are designed to lock the seatbelt when it is fully pulled out of the retractor. In some of these vehicles, an ALR may not lock the seatbelt when it is fully pulled out of the retractor. An unlocked seatbelt, if used to secure a child seat, will fail to properly secure a child seat, increasing the risk of injury to a child-seat occupant in a crash. This condition is detectable during child-seat installation and does not impact the seatbelt's emergency-locking mechanisms, which automatically lock the seatbelt during crash events.

The parts needed to complete the required repair are not yet available, however, the attached bulletin provides a functional inspection procedure that, if correctly performed, will allow dealers to identify those vehicles that require replacement of the seat belt retractor assembly. **Involved vehicles that "pass" the inspection** will require no further action and are immediately released from the stop sale/delivery order.

Involved vehicles that "fail" the inspection that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use until further instructions are received. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system has been updated to allow for the immediate submission of a warranty transaction for the inspection. **Note that labor operation 9104115 should only be submitted if the vehicle passes the inspection. If the vehicle fails the inspection, this labor operation should not be submitted and dealers should hold the warranty transaction.** When parts become available, the bulletin will be revised to include part information, repair procedure and an additional labor operation. Upon completion of the repair, dealers should submit the new labor operation, which will include the 0.2 labor hours for the inspection.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. A file identifying involved vehicles in dealer used inventory will be published in GM GlobalConnect, under the Service tab in Field Action Inventory Reports.

The inspection procedure can also be performed on involved customer vehicles. If a customer's vehicle passes the inspection, no further action is required. Submit labor operation 9104115 to "close" the recall. If a customer's vehicle fails the inspection, do not submit labor operation 9104115 and hold the warranty transaction until revised service parts and the repair procedure are available. Other vehicle seating positions and/or the vehicle's LATCH anchorage system may be appropriate for use with a customer's child seat until the final recall remedy is performed. If a customer has questions regarding whether another seating position or the vehicle's LATCH anchorage system is appropriate for use with the customer's child seat, please refer the customer to the instructions provided in vehicle's owner's manual and the child-seat owner's manual.

Frequently Asked Questions (FAQs)

Attached to this message is an FAQ document for your review. Please use this information to respond to customer questions or concerns about this noncompliance recall.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity of parts is available, the recall bulletin will be updated and dealers can begin repairing vehicles that did not pass the initial inspection.

END OF MESSAGE
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