



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 11, 2018

Ms. Liz Jones  
Tiffin Motorhomes, Inc.  
105 2nd Street NW  
Red Bay, AL 35582

NEF-150MR  
17V-841

**Subject:** Fire Extinguisher May Be Clogged or Inoperable

Dear Ms. Jones:

This letter serves to acknowledge Tiffin Motorhomes, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TIFFIN/ALLEGRO/2009-2018  
TIFFIN/ALLEGRO RED/2009-2018  
TIFFIN/BAY/2009-2010  
TIFFIN/BREEZE/2011-2018  
TIFFIN/BUS/2009-2018  
TIFFIN/PHAETON/2009-2018  
TIFFIN/ZEPHYR/2009-2015, 2017-2018

**Mfr's Report Date:** December 22, 2017

**NHTSA Campaign Number:** 17V-841

**Components:**

EQUIPMENT

**Potential Number of Units Affected:** 24,048

**Problem Description:**

Tiffin Motorhomes, Inc. (Tiffin) is recalling certain 2009-2018 Allegro and Allegro RED, Bus and Phaeton vehicles, 2009-2010 Bay vehicles, 2011-2018 Breeze vehicles, and 2009-2015, and 2017-2018 Zephyr vehicles. These motorhomes are equipped with Kidde Plastic-Handle or Push Button 'Pindicator' Fire Extinguishers that may become clogged, preventing the extinguisher from discharging as expected or excessive force may be needed to activate the extinguisher. Additionally, in certain models, the nozzle may detach from the valve assembly with enough force that it could cause injury and also render the product inoperable. For a full list of the affected fire extinguisher models visit: <https://static.nhtsa.gov/odi/rc1/2017/RMISC-17E062-5427.pdf>

**Consequence:**

In the event of a fire, if the fire extinguisher does not function properly, it can increase the risk of injury.

**Remedy:**

Tiffin will notify owners, and instruct them to contact Kidde for a replacement fire extinguisher, free of charge. The recall is expected to begin February 13, 2018. Owners may contact Kidde customer service toll-free at 1-855-262-3540, or online at

www.kidde.com and click on "Product Safety Recall" for more information. Owners may also contact Tiffin customer service at 1-256-356-8661.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement