



DEALER NOTIFICATION LETTER
IMPORTANT SAFETY RECALL
NHTSA #17V-836 / MV-1 Recall #R1801
SEAT ADJUSTMENT MECHANISM

February 2018

Dear MV-1® Dealer:

Mobility Ventures LLC has decided that a defect which relates to motor vehicle safety exists in 2011 through 2016 MV-1 vehicles. Accordingly, a Safety Recall Campaign to address this issue is being initiated effective February 14th, 2018.

The defect involves the driver's seat height and fore/aft adjustment mechanisms. During a hard rear-impact, the driver's seat height adjustment assembly may disengage from the seat track and the fore/aft seat adjuster may be released, potentially causing the seat to disengage from the seat track. If the driver's seat partially or fully disengages from the seat track in a rear-end crash the driver will have an increased risk of injury.

Owners will be notified by mail about the Recall beginning February 14th, 2018. Owners will be instructed to contact you to arrange for an appointment to have a Seat Track Reinforcement Kit installed onto the driver's seat of their vehicle. There is no cost to owners for this Recall Service.

Enclosed you will find information about **MV-1 Recall #1801 – SEAT ADJUSTMENT MECHANISM**. Please review this information carefully.

Important: Some vehicles involved in this Recall Campaign may be in Dealer Inventory (new or used) or in use as demonstrator models. If so, these vehicles must have the Recall Service Procedure completed before retail delivery. To do otherwise is a violation of Federal Law and subject to substantial civil penalties.

You will be receiving during the week of February 18th 2018 an initial quantity of the Kits required to perform the subject Campaign Service. Please order additional Kits as necessary through DCS or contact our parts department for assistance.

To minimize customer confusion, your cooperation is requested. PLEASE DO NOT make unsolicited contact with owners informing them of this Campaign. All vehicles involved in this Campaign have been identified and owners are being individually notified to bring their vehicle in for service.

If you have any questions regarding the enclosed material or need assistance with ordering parts, please call our Dealer Hotline at 1-800-874-1370.

Mobility Ventures, LLC

Enclosures (Owners Notification Letter, Recall Service Procedure)