

U.S. Department of Transportation

National Highway Traffic Safety Administration

January 8, 2018

Mr. Craig Cox Codes and Compliance Manager Newmar Corporation 355 N Delaware Street Nappanee, IN 46550

**Subject:** Loose Electrical Connection to ATS

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

NEWMAR/BAY STAR/2016-2018 NEWMAR/BAY STAR SPORT/2016-2018 NEWMAR/CANYON STAR/2016-2018 NEWMAR/DUTCH STAR/2016-2018 NEWMAR/ESSEX/2016-2018 NEWMAR/KING AIRE/2016-2018 NEWMAR/LONDON AIRE/2016-2018 NEWMAR/MOUNTAIN AIRE/2016-2018 NEWMAR/NEW AIRE/2016-2018 NEWMAR/VENTANA/2016-2018 NEWMAR/VENTANA LE/2016-2018

Mfr's Report Date: December 19, 2017

NHTSA Campaign Number: 17V-830

**Components:** 

ELECTRICAL SYSTEM: WIRING

**Potential Number of Units Affected:** 2,915

## **Problem Description:**

Newmar Corporation (Newmar) is recalling certain model year 2016-2018 Bay Star, Bay Star Sport, Canyon Star, Dutch Star, Essex, King Aire, London Aire, Mountain Aire, New Aire, Ventana and Ventana LE motorhomes. These vehicles may have a loose power connection at the Automatic Transfer Switch (ATS), possibly resulting in a build up of heat.

# **Consequence:**

The build up of heat in the wiring from the loose power connection can increase the risk of a fire.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150KS

17V-830

## Remedy:

Newmar will notify owners, and dealers will inspect the electrical connection at the ATS, tightening it as necessary, free of charge. The recall is expected to begin February 17, 2018. Owners may contact Newmar customer service at 1-800-731-8300.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Newmar's proposed owner notification letter and have approved it, with edits, for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

