



ASTON MARTIN THE AMERICAS

February 8, 2018

IMPORTANT SAFETY RECALL NOTICE NHTSA Recall 17V796

This notice applies to your vehicle:

Dear

Safety Recall Action RA-07-0028 – 6-Speed Touchtronic II Automatic Transmission Park Lock Problem

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Aston Martin has decided that a defect which relates to motor vehicle safety exists on a range of DB9, DBS, Virage, Rapide and Vanquish vehicles manufactured between the dates of February 2008 to July 2016, which have the 6-Speed Touchtronic II Automatic Transmission.

The cause of the problem is a communication error between the Engine Control Module (ECM) software and the Transmission Control Module (TCM). This can cause the transmission park pawl to be held out. When the transmission park pawl is held out, this can let the vehicle to roll away from its parked position, increasing the risk of a crash.

This problem can occur when all of the following conditions are met:

- a) the vehicle key is removed from the ignition control and the engine speed is more than 450 rpm;
- b) the driver does not select Park;
- c) the driver does not engage the park brake;
- d) the vehicle is not parked on level ground; and
- e) there is a communication error between the ECM and the TCM.

This Recall Action is applicable to the vehicles that follow:

- DB9 02/2008 – 07/2016
- DBS 09/2008 – 09/2012
- Rapide 03/2010 – 10/2014
- Virage 01/2011 – 09/2012
- Vanquish 10/2012 – 08/2014

WHAT WE WILL DO

To correct this problem we will update the software for the Transmission Control Module (TCM). This work will be done at no cost to you.

WHAT YOU SHOULD DO

Please contact your Aston Martin dealer as soon as possible to arrange a date for the repair. They will be able to fully explain why this Recall Action is necessary. Instructions for making this correction have been sent to your dealer. The labor time necessary to complete this service correction is a maximum of 15 minutes. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Aston Martin dealer is best equipped to obtain parts and provide the service to make sure that your vehicle is corrected as promptly as possible. If, however you take your vehicle to your dealer on the agreed service date and they do not remedy this condition on that date, or within three days, we recommend that you contact Aston Martin Customer Service by calling 1-888-923-9988.

If after contacting your dealer and Aston Martin Customer Services, you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you have already had your vehicle repaired due to this problem before receipt of this notice, you may be entitled to reimbursement for any out of pocket costs. For further information, please contact Aston Martin Customer Service by calling 1-888-923-9988.

IF YOU NO LONGER OWN THE VEHICLE

If you have sold or traded your vehicle, please tell us by completing the enclosed Change of Keeper form and returning it to us.

Federal regulations require that any lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause inconvenience with this Recall Action. However, this action has been taken in the interest of your safety and continued satisfaction with our products.

Yours sincerely



Phil Eaglesfield
General Manager
Global After Sales Operations and Parts Operations
Aston Martin Lagonda Limited