

August 13, 2019

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall 17V795

This notice applies to your vehicle:

Dear

Safety Recall Action RA-18-0026 – Change to the Routing of the Battery Supply Cable

REASON FOR THIS RECALL ACTION

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Aston Martin has decided that a defect which relates to motor vehicle safety exists on a range of vehicles that were manufactured from July 2004 until July 2008.

In the affected models, it is possible in some circumstances that when the right front seat is operated to its fully rearward position that the seat runner can compress the battery supply cable. If the seat runner repeatedly compresses the cable, damage to the insulation of the cable can occur. When this happens, it is possible that the seat runner can conduct electricity from the battery supply cable. This can make a short circuit which can damage the wiring harness and cause smoke to appear in the passenger compartment, increasing the risk of a fire.

The models affected are:

- DB9 (Coupe and Volante)
- DBS (Coupe and Volante)

WHAT WE WILL DO

We will install a cable guide onto the battery supply cable of all affected vehicles. This guide will move the battery supply cable to a different position so that it will not be possible for the seat runner to touch the cable. Also, the condition of the cable will be examined. If damage is found to the battery supply cable, more insulation will be applied to the cable. This work will be done at no cost to you.

WHAT YOU SHOULD DO

Please contact your Aston Martin dealer as soon as possible to arrange a date for the repair. They will be able to fully explain why this Recall Action is necessary. Instructions for making this correction have been sent to your dealer. The labour time necessary to complete this service correction is a maximum of 30 minutes. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Aston Martin dealer is best equipped to obtain parts and provide the service to make sure that your vehicle is corrected as promptly as possible. If, however you take your vehicle to your dealer on the agreed service date and they do not remedy this condition on that date, or within three days, we recommend that you contact Aston Martin Customer Service by calling 1-888-923-9988.

If after contacting your dealer and Aston Martin Customer Services, you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you have already had your vehicle repaired due to this problem before receipt of this notice, you may be entitled to reimbursement for any out of pocket costs. For further information, please contact Aston Martin Customer Service by calling 1-888-923-9988.

IF YOU NO LONGER OWN THE VEHICLE

If you have sold or traded your vehicle, please tell us by completing the enclosed Change of Keeper form and returning it to us.

Federal regulations require that any lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause inconvenience with this Recall Action. However, this action has been taken in the interest of your safety and continued satisfaction with our products.

Yours sincerely

Phil Eaglesfield
General Manager
Client Services
Aston Martin Lagonda Limited