

Dear gentlemen,

This is to inform you that Bugatti has detected a potential safety defect, which relates to certain 2017 and 2018 model year Bugatti Chiron vehicles. The Authorities have been informed, but we wanted to inform you personally.

Although there have been no vehicles delivered by Bugatti Scottsdale and which are affected by this campaign but should you have a customer contact you, please enter the VIN on the Bugatti.com website to determine if the vehicle is affected.

Additional information can also be found on the Bugatti Partner Portal, including the instructions for inspecting the seat.

What is the issue?	The backrest frame of the driver and passenger seats could potentially be welded incorrectly. This manufacturing defect could risk the separation between the 2 parts of the seat/s. Both the driver's and passenger's seat could be affected.
What will you need to do?	A visual inspection of the seat is required and if a defect is found, replacement of the seat/s will be necessary.
How long will the repair take?	The 2 seats need to be removed for inspection. This can take up to 3.5 hours. A technical bulletin (17-11-001BUGC) has been created and is available for you to download from the Partner portal along with the FAQ's.

It is to our mutual advantage that this recall campaign goes as smoothly as possible. Should you have any questions or queries concerning this recall, please contact a member of the Bugatti Customer Service team.

Best regards,

BUGATTI OF THE AMERICAS
2003 Edmund Halley Drive,
Reston, VA 20191
U.S.A.

Phone +1.805.557.1050
Fax +1.805.435.0496
Email: david.jenkins@bugatti.com
www.bugatti.com

The information contained in this communication is confidential, private, proprietary, or otherwise privileged and is intended only for the use of the addressee. Unauthorized use, disclosure, distribution, or copying is strictly prohibited and may be unlawful. If you have received this communication in error, please notify the sender immediately at +1.805.557.1050

