



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 5, 2017

Mr. Chris Langlois
Customer Service
Zero Motorcycles Inc.
380 El Pueblo Rd.
Scotts Valley, CA 95066

NEF-150JK
17V-762

Subject: Incorrect Information on Federal Label/Part 567

Dear Mr. Langlois:

This letter serves to acknowledge Zero Motorcycles Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ZERO/DS ZF/2018
ZERO/DSR ZF/2018
ZERO/FX ZF/2018
ZERO/FXS ZF/2018
ZERO/S ZF/2018
ZERO/SR ZF/2018

Mfr's Report Date: November 28, 2017

NHTSA Campaign Number: 17V-762

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 36

Problem Description:

Zero Motorcycles Inc. (Zero) is recalling certain 2018 S ZF13.0, S ZF7.2, SR ZF14.4, DS ZF13.0, DSR ZF14.4, FX ZF7.2, and FXS ZF7.2 motorcycles. The information on the Vehicle Emission Control Information (VECI) Label may indicate the wrong model year. As such, these vehicles fail to comply with the requirements of 49 CFR Part 567, "Certification."

Consequence:

If the affected 2018 motorcycles are ever subject to a recall, the owner may not realize the safety risk because of the misstated model year.

Remedy:

Zero will notify owners, and dealers will replace the incorrect label with a corrected label, free of charge. The recall is expected to begin in December 2017. Owners may contact Zero customer service at 1-888-841-8085. Zero's number for this recall is SV-ZMC-017-380.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received Zero's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement