

# Daimler Trucks North America LLC

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Detroit Diesel Corporation  
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January 2018  
FL754 (18R4)  
Interim Recall Notice  
NHTSA #17V-730

## IMPORTANT SAFETY RECALL

See Attached VIN List

### Subject: DDC Freightliner Cascadia Transmission Shift Bolts

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC has decided that a defect that relates to motor vehicle safety exists on specific Freightliner Cascadia Model Year 2018 vehicles manufactured June 28, 2017, through August 23, 2017, built with certain automatic transmissions.

On certain vehicles, a shift lock bolt in the transmission may seize, not allowing the transmission to shift out of gear range 7-12. The inability to shift out of gear range 7-12 could lead to an unexpected engine stall, which, without the ability to restart, may increase the risk of a crash.

At this time, the remedy has not been determined. Once the remedy is in place you will receive a second notice. *When you receive the second notice*, please contact your Detroit Diesel Authorized Repair Facility to schedule the Recall for your vehicle.

You may continue to operate your vehicle in the interim. It is expected that the remedy will be in place and the Recall notice will be sent to vehicle owners within a month.

However, should a shift lock bolt in the transmission seize, not allowing the transmission to shift out of gear, please contact the closest Authorized Repair Facility to have your unit inspected and repaired, if necessary. To locate an authorized facility, search online at [www.detroitdiesel.com/locations/default.aspx](http://www.detroitdiesel.com/locations/default.aspx).

If you do not own the unit that corresponds to the identification number(s) which appears on the Interim Recall Notification, please return the notification with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within ten days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the **Detroit Diesel Customer Support Center**, 13400 Outer Drive West, Detroit, MI 48239, or call **(800) 445-1980 (Eastern Standard Time)**. **Detroit Diesel's Customer Support Center is open 24 Hours / 7 Days a Week**. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

**DETROIT DIESEL WARRANTY CAMPAIGNS DEPARTMENT**

Enclosure