



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 6, 2017

Mr. Wesley Chestnut  
Spartan Motors USA  
1541 Reynolds Road  
Charlotte, MI 48813

NEF-150KS  
17V-722

**Subject:** Water Pressure Relief valve may Open

Dear Mr. Chestnut:

This letter serves to acknowledge Spartan Motors USA's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SPARTAN/GLADIATOR/2014-2017  
SPARTAN/METROSTAR/2014-2017

**Mfr's Report Date:** November 16, 2017

**NHTSA Campaign Number:** 17V-722

**Components:**  
EQUIPMENT

**Potential Number of Units Affected:** 34

**Problem Description:**

Spartan Motors USA (Spartan) is recalling 2014-2017 Spartan Gladiator and MetroStar emergency response vehicles equipped with Hale pressure relief valves in the water pumps used for fire fighting. Rings securing the valves may corrode over time after exposure to water, causing the ring to fail and the pressure relief valve to open, reducing the water pressure available for fire fighting.

**Consequence:**

A reduction in water pressure may hinder fire fighting efforts, increasing the risk of injury.

**Remedy:**

Spartan will notify owners and Hale service providers will install a remedy kit, free of charge. The recall is expected to begin in December 2017. Owners may contact Spartan customer service at 1-800-543-5008 or Hale customer service at 1-800-533-3569. Spartan's number for this recall is 17028.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Spartan's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

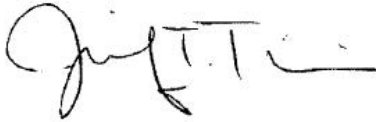
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement