



ENTEGRA
COACH®

903 South Main Street | P.O. Box 460 | Middlebury, IN 46540 | 800-945-4787 | www.entegracoach.com

January 2018

IMPORTANT SAFETY RECALL

**This Notice Applies To Your Recreational Vehicle vin #
NHTSA Recall Campaign # 17V-695**

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that certain Model Year 2016-2018 Aspire, Anthem, Cornerstone and Insignia Class A Motorhomes fail to conform to the requirements of FMVSS 108, “Lighting System and Retroreflective Devices” The required reflectors and/or lights with reflectivity were not installed during manufacturing. Without the required reflectors and/or lights with reflectivity, the motor home visibility to other drivers may be compromised, which can increase the risk of a crash.

The recall remedy is to remove the noncompliant light and install a replacement light that complies with the lighting and reflectivity requirements of FMVSS 108 “Lamps, reflective devices, and associated equipment.

The recall remedy will take approximately one half hour and will be performed at no charge to you. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Entegra Coach Customer Service at 800-517-9137 for assistance.

If you take your recreational vehicle to an Entegra Dealer on the agreed service date and they do not remedy this condition on that date or within three (3) days, please contact our Customer Service department at 800-517-9137. After contacting Entegra Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Entegra