



IMPORTANT SAFETY RECALL



Attn: Service Manager

RECREATIONAL VEHICLE
SAFETY RECALL NOTICE

Safety Recall: 17V-689
2017-535
November 7, 2017

Dear Heartland RV Valued Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Heartland RV (Heartland) has decided that a defect which relates to motor vehicle safety exists in certain Heartland travel trailers manufactured between July 10, 2017 and September 30, 2017. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

On certain Heartland Trail Runners & Prowler Travel trailers manufactured in our plant 10 production Facilities the Axles brake wires were installed incorrectly. The wires were brought down to close to the center axle hanger and shackle. Should the shackle sever the brake wire braking would be lost in that axle reducing the stopping distance of the trailer. The correction for this is to tie up the wires so that they are out of the shackles travel path.

Instructions for the repair and a list of the affected coaches with their VIN #'s can be found on the warranty portal 99.01.36. Please verify your stock for any of the affected coaches and if you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by email at 'warranty@heartlandrvs.com', or by phone at 877-262-8032.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Please have the VIN #'s of the affected travel trailers available when you call.

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 877-262-8032.

Thank you for your attention and cooperation in this matter.

Sincerely,
Heartland RV Service Department

cc: National Highway Traffic Safety Administration (NHTSA)
Transport Canada

