

November 22, 2017

Mr. Jake Calvo IT / ISO Manager / TREAD Liason Eldorado National- California, Inc. 9670 Galena Street Riverside, CA 92509

Subject: Seat Belt Buckle Stuck in the Locked Position

Dear Mr. Calvo:

This letter serves to acknowledge Eldorado National- California, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years:

ELDORADO/ARRIVO/2017 ELDORADO/AXESS/2017 ELDORADO/E-Z RIDER II/2017 ELDORADO/XHF/2017

Mfr's Report Date: October 27, 2017

NHTSA Campaign Number: 17V-685

**Components:** SEAT BELTS SEAT BELTS:FRONT:BUCKLE ASSEMBLY

Potential Number of Units Affected: 272

# **Problem Description:**

Eldorado National-California, Inc. (Eldorado National) is recalling certain 2017 Axess, E-Z Rider, XHF, and Arrivo buses, equipped with certain Recaro Commercial Bus Driver Seats, models Ergo R, Ergo D, AM71, AM72 and AM80. In the affected seats, the seat belt buckle may be stuck in the locked position, preventing the seat belt tongue from being able to be inserted and locked.

### **Consequence:**

If the seat belt becomes stuck in the locked position, the bus may be operated without the seat belt being used, increasing the risk of injury in the event of a crash.

### **Remedy:**

Eldorado National will notify owners, and dealers will replace the buckle housings, free of charge. The recall is expected to begin November 27, 2017. Owners may contact Eldorado National customer service at 1-909-591-9557.

### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150KS 17V-685

We have received Eldorado National's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

