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SAFETY ADVISORY 17-306

Tabatha , Title

Dealer , Dealer Number

ballt@keystonerv.com

Safety Recall:

US: 17V-673

CAN: 2017-539

Dear Tabatha ,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2017-2018 Keystone Western Edition Cougar Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided the vehicles in this recall population may have manual stabilizer jacks attached to the chassis frame that were not properly installed. If the manual stabilizer jacks separate from the vehicle during transit, there is an increased risk of personal injury and property damage. The vehicles included in the recall are:

2017-2018 Keystone Western Edition Cougar Fifth Wheels and Travel Trailers

2017 Serial Number Range: HC504421 - HC509056

2018 Serial Number Range: JC500147 - JC502981

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

VIN1 VIN2 VIN3 VIN4 VIN5 VIN6 VIN7 VIN8 VIN9 VIN10 VIN11 VIN12 VIN13 VIN14 VIN15
VIN16 VIN17 VIN18 VIN19 VIN20 VIN21 VIN22 VIN23 VIN24 VIN25 VIN26 VIN27 VIN28

VIN29 VIN30 VIN31 VIN32 VIN33 VIN34 VIN35 VIN36 VIN37 VIN38 VIN39 VIN40

-- Serial numbers with '*' have been retail sold --***Advisory Instructions***

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 17-306](#), which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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