



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: US: 17V-673  
CAN: 2017-539  
Safety Advisory: 17-306  
December 5, 2017

**SAFETY ADVISORY 17-306**

«Dealer\_name»  
ATTN: Service Manager  
«Street»  
«Street\_2»  
«City», «State» «Zip»  
«Country»

Dear «Dealer\_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2017-2018 Keystone Western Edition Cougar Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for  
this recall***

It has been decided that the vehicles in this recall population may have manual stabilizer jacks attached to the chassis frame that were not properly installed. If the manual stabilizer jacks separate from the vehicle during transit, there is an increased risk of personal injury and property damage. The vehicles included in the recall are:

**2017-2018 Keystone Western Edition Cougar Fifth Wheels and Travel Trailers**

**2017 Serial Number Range: HC504421 – HC509056**

**2018 Serial Number Range: JC500147 – JC502981**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»

**-- Serial numbers with ‘\*’ have been retail sold --**

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #17-306, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

- cc. National Highway Traffic Safety Administration (NHTSA)
- cc. Transport Canada