



IC Bus, LLC  
2701 Navistar Drive  
Lisle, IL 60532 USA

navistar.com

A NAVISTAR COMPANY

**MAILED**

**NOV 21 2017**

**Compliance Dept.**

## **IMPORTANT SAFETY RECALL 17511**

### **NHTSA RECALL NO. 17V-661**

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2015, 2016, 2017, and 2018 CE commercial bus models built 4 November 2014 thru 23 February 2017.

#### **REASON FOR THIS RECALL**

The air brake drop hose fittings to the service brake chambers on the steer axle wheel ends may not be oriented correctly, resulting in contact with the tire when wheels are turned to their fullest travel.

#### **RISK TO MOTOR VEHICLE SAFETY**

Drop hose contact with the tire may cause abrasion damage to the hose resulting in a pull condition during brake application or an unexpected increase in stopping distance and may contribute to a vehicle crash which may result in property damage or personal injury.

#### **DEFECT REMEDY**

The repair will involve clocking the drop hose fittings 45 degrees inboard and replacement of any drop hose or wheel speed sensor harness found with abrasion damage. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately one hour to complete.

#### **ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

#### **IF YOU NEED ASSISTANCE**

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**