

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4573
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 27, 2017

Subject: 17368 - Noncompliance Recall
Incorrect Torsion Bar Built into Front Seat Belt Retractors

Models: 2017-2018 Chevrolet Silverado HD Crew Cab
2017-2018 GMC Sierra HD Crew Cab

To: All General Motors Dealers

General Motors is releasing Noncompliance Recall 17368 today. The total number of U.S. vehicles involved is approximately 6,598. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery September 14, 2017. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

This bulletin involves vehicles in dealer inventory only. General Motors is petitioning the National Highway Traffic Safety Administration (NHTSA) for exemption from the notification and remedy requirements of the Motor Vehicle Safety Act on the basis that this noncompliance is inconsequential to motor vehicle safety. Accordingly, GM will not be mailing letters to customers at this time.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated September 28, 2017. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE
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