

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 14, 2017

1200 New Jersey Avenue SE Washington, DC 20590

Mr. John Turley Honda (American Honda Motor Co.) 1919 Torrance Blvd Torrance, CA 90501 NEF-150SM 17V-545

Subject: Incorrectly Installed Replacement Air Bag

Dear Mr. Turley:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HONDA/ACCORD/2008-2012 HONDA/ACCORD CROSSTOUR/2010, 2012 HONDA/CIVIC/2006-2011 HONDA/CR-V/2007-2011 HONDA/FIT/2009-2012 HONDA/INSIGHT/2010-2012 HONDA/PILOT/2009-2012

Mfr's Report Date: August 31, 2017

NHTSA Campaign Number: 17V-545

Components:

AIR BAGS:PASSENGER SIDE FRONTAL

Potential Number of Units Affected: 646

Problem Description:

Honda (American Honda Motor Co.) is recalling certain 2008-2012 Accord, 2010 and 2012 Accord Crosstour, 2006-2011 Civic, 2007-2011 CR-V, 2009-2012 Fit and Pilot, and 2010-2012 Insight vehicles that received replacement passenger frontal air bag inflators. One dealership may have incorrectly installed the replacement air bag inflators.

Consequence:

In the event of a crash, an incorrectly installed passenger frontal air bag inflator may deploy the air bag improperly, increasing the risk of injury.

Remedy:

Honda will notify owners, and dealers will replace the passenger frontal air bag module assembly, free of charge. The recall is expected to begin October 1, 2017. Owners may contact Honda customer service at 1-888-234-2138. Owners may contact Honda customer service at 1-888-234-2138. Honda's numbers for this recall are O07, Y0A, N06, G05, M04, Y01, and O09.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Honda's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

