

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: Update 7/11/17 on Parts Inventory of K5X Worldwide Recall
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From: Motorcycles
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DCSnet Message
Important



Subject: **Update 7/11/17 on Parts Inventory of K5X Worldwide Recall**

Update 7/11/17 on Parts Inventory of K5X Worldwide Recall

Status of Bushing 31 42 8 396 077:

- At this time availability of Bushing - Part Number 31 42 8 396 077 is extremely limited. The previously announced weekly maximum of 10 parts per dealer has been canceled for the time being and the part is now blocked until the inventory situation improves.
- We are expecting a small replenishment to arrive early next week. We will initiate an automatic shipment of 10 pieces per dealership immediately after they arrive. Do not place any orders for the bushing until further notice.
- If you do not need an additional 10 pieces at this time, please send an email to motorradaftersales@bmwna.com and we will remove your dealer from the shipment.
- We will be keeping a limited amount of safety stock for urgent cases only. Please remember customer bikes take priority over stock bikes. If you are in the need of additional parts; escalated parts issues will be evaluated in the following priority:
 1. Disabled customer bike
 2. Escalated customer complaint
 3. Immediately sales delivery with customer

To receive parts that are for urgent cases send an email, with VIN number, & Customer name and details of the situation to motorradaftersales@bmwna.com.

Status of Other Relevant Parts:

- In regards to Stanchion – Part Number 31 42 8 566 596 sufficient inventory has been received and the ordering limitation of 10 per week has been removed.
- Due to a shortage of Part Number 31 42 7 684 743 (hex nut M10 X 1,25-ZNS3) it is also permissible to reuse the existing hex nuts if reinstalled with Loctite (2701). New hex nuts are in transits to the RDC and will arrive in two weeks.

If you have any ordering or fulfillment issues with your recall parts orders, please contact your RDC dealer services representative. **Do not put IDS tickets or send emails to MotorradAftersales@bmwna.com.**

BMW Motorrad Aftersales

Attachments: No Attachments No Attachments

Recipients: BMW Motorcycles, CC-MotorcycleMailingList
BMW Motorcycles, All Offerings, All Regions, All Areas, All Departments, All Personnel

