

August 18, 2017



## IMPORTANT SAFETY RECALL NOTICE NHTSA Recall 17V411

This notice applies to your vehicle:



Dear



### **Safety Recall Action RA-13-0025 - Incorrect Configuration of DB11 TPMS**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Aston Martin has decided that certain 2017 DB11 vehicles that were manufactured from November 2016 to June 2017 fail to comply with Federal Motor Vehicle Safety Standard number 138, "Tire Pressure Monitoring System".

A number of vehicles have incorrect coding installed in the Tire Pressure Monitoring System (TPMS).

This means that if the pressures in the tyres of the vehicle reduce because of a leak or puncture, the TPMS system will not give a warning to the driver at the required minimum tyre pressure, increasing the risk of a crash.

The models affected are:

- DB11 Coupe.

### **WHAT WE WILL DO**

We will update the coding for the Tire Pressure Monitor (TPM) module free of charge.

### **WHAT YOU SHOULD DO**

Please contact your Aston Martin dealer as soon as possible to arrange a date for the repair. They will be able to fully explain why this Recall Action is necessary. Instructions for making this correction have been sent to your dealer. The labor time necessary to complete this service correction is a maximum of one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Aston Martin dealer is best equipped to obtain parts and provide the service to make sure that your vehicle is corrected as promptly as possible. If, however you take your vehicle to your dealer on the agreed service date and they do not remedy this condition on that date, or within three days, we recommend that you contact Aston Martin Customer Service by calling 1-888-923-9988.

If after contacting your dealer and Aston Martin Customer Services, you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish

to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you have already had your vehicle repaired due to this problem before receipt of this notice, you may be entitled to reimbursement for any out of pocket costs. For further information, please contact Aston Martin Customer Service by calling 1-888-923-9988.

**IF YOU NO LONGER OWN THE VEHICLE**

If you have sold or traded your vehicle, please tell us by completing the enclosed Change of Keeper form and returning it to us.

Federal regulations require that any lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause inconvenience with this Recall Action. However, this action has been taken in the interest of your safety and continued satisfaction with our products.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Phil Eaglesfield', with a stylized, cursive script.

Phil Eaglesfield  
General Manager  
Global After Sales Operations and Parts Operations  
Aston Martin Lagonda Limited