



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 27, 2017

Mr. Philip Eaglesfield
General Manager-Global After Sales Operations
Aston Martin Lagonda of North America
9920 Irvine Center Drive
Irvine, CA 92618

NEF-150SM
17V-389

Subject: Loss of Drive from Incorrect Clutch Software

Dear Mr. Eaglesfield:

This letter serves to acknowledge Aston Martin Lagonda of North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ASTON MARTIN/V8 VANTAGE/2011-2012

Mfr's Report Date: June 21, 2017

NHTSA Campaign Number: 17V-389

Components:

ELECTRICAL SYSTEM: SOFTWARE
POWER TRAIN:AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 315

Problem Description:

Aston Martin Lagonda of North America (Aston Martin) is recalling certain 2011-2012 V8 Vantage vehicles. The affected vehicles received updated transmission and engine control software which may conflict with the pre-existing clutch settings causing the transmission to act like it has been shifted to neutral.

Consequence:

A transmission that does not operate as intended can increase the risk of a crash.

Remedy:

Aston Martin will notify owners, and dealers will reinstall clutch system software, free of charge. The recall is expected to begin July 7, 2017. Owners may contact Aston Martin customer service at 1-866-278-6661. Aston Martin's number for this recall is RA-07-0022.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a date '10/26/10' written at the end of the signature.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement