

IMPORTANT SAFETY RECALL



COOPER TIRE & RUBBER COMPANY
Findlay, Ohio 45840 419-423-1321

December 15, 2017

NHTSA Recall No. – 17T-019

Dear Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Cooper Tire & Rubber Company has decided that a defect which relates to motor vehicle safety exists in certain Cooper, Mastercraft, and Starfire tires, as identified in the table below.

Product Name	Size	DOT Serial Number	Brand
COBRA RADIAL G/T	P215/70R14	R7 HY C28 0617	COOPER
COBRA RADIAL G/T	P225/70R14	R7 FC C28 0617 - 0717	COOPER
COBRA RADIAL G/T	P225/70R15	R7 UU C28 0617 - 0717	COOPER
AVENGER G/T	P225/70R14	R7 FC FF6 0617 - 0717	MASTERCRAFT
MC-440	185/60R15	R7 90 FW8 0617 - 0717	MASTERCRAFT
MC-440	215/60R16	R7 5M FW8 0617 - 0717	MASTERCRAFT
MC-440	225/60R16	R7 X3 FW8 0617 - 0717	MASTERCRAFT
MC-440	225/60R17	R7 41 FW8 0617	MASTERCRAFT
MC-440	205/55R16	R7 0F FW9 0617 - 0717	MASTERCRAFT
RS-C 2.0	205/55R16	R7 0F LMU 0617 - 0717	STARFIRE
RS-C 2.0	205/55R16	R7 0F LDJ 0617 - 0717	STARFIRE
RS-C 2.0	215/60R16	R7 5M LDJ 0617 - 0717	STARFIRE
SF-340	P185/60R15	R7 MF XKV 0617-0717	STARFIRE
SF-340	P215/60R16	R7 X8 XKV 0617 - 0717	STARFIRE
SF-340	P225/60R16	R7 X0 XKV 0617 - 0717	STARFIRE
SF-340	P215/65R16	R7 2H XKV 0617-0717	STARFIRE
TRENDSETTER SE	P205/75R15	R7 UL C2T 0617 - 0717	COOPER
TRENDSETTER SE	P235/75R15	R7 HL C2T 0617 - 0717	COOPER
A/S IV	P205/75R15	R7 UL FEB 0617 - 0717	MASTERCRAFT
A/S IV	P235/75R15	R7 HL FEB 0617 - 0717	MASTERCRAFT

The DOT identification number is molded into each tire, and is composed of a DOT sequence, followed by a four-digit DOT date code. As an example, the following illustration shows what this number would look like for one of the affected tires in the chart above (the Trendsetter SE, Size P235/75R15). For this tire, the DOT sequence begins with R7HLC2T ---- and ends with a date code (2-digit week and 2-digit year), which could be between 0617 and 0717, inclusive. In the example below it is 0617.



CTRC1701217

You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires. The affected tires may develop an in-service audible noise, unsatisfactory ride condition, belt separation, or distortion in the tread area that if undetected may ultimately result in a tire failure leading to the loss of vehicle control and increase the risk of a crash. Driving at high speeds may cause these malfunctions to occur and should be avoided until the tires have been inspected and replaced, if they fall within the identification numbers shown above.

Cooper Tire & Rubber Company is recalling all of the tires with the identification number(s) in the table above. To insure your safety and satisfaction with our product, we request that you return the recalled tire(s) and this letter to your dealer. If the inspection verifies that you have a tire or tires with the suspect identification number, they will be replaced with the same or substantially similar tires, mounted, and balanced at no charge to you, if you have presented them for remedy within one-hundred and eighty (180) days after (i) receipt of this letter or (ii) notice that a replacement tire is available (if not available at the time of inspection). It is expected that replacement tires will be available at the time of the inspection. However, if the tires are not available at the time of inspection, they will be available within twenty-one (21) days. After expiration of the one-hundred and eighty (180) day period, tires will be replaced under our normal adjustment policy.

The time required to determine if the tire is subject to recall is only a few minutes and approximately thirty (30) minutes per tire if replacement is required.

Should any questions or problems arise while your tires are being inspected or replaced, please call the Cooper Tire Consumer Relations Department at 800-854-6288. We will attempt to be of service to you. In the event you believe we have failed to or are unable to replace your tire(s) without charge to you, as described above, you may submit a complaint to the Secretary of Transportation at the following address: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

If you've had your tires replaced before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact the Cooper Tire Consumer Relations Department at 800-854-6288.

We regret this inconvenience, but are sure that you understand our interest in your safety and satisfaction with your tires. Please see your dealer immediately for free replacement of the recalled tires. Give this letter to them so that it can be returned to us for purposes of this recall.

Sincerely,



William N. G. Geaman, Jr.
Manager, Consumer Quality Systems

TO BE COMPLETED BY DEALER

Tire(s) inspected and replaced _____
(date)

Dealer stamp or name and address

Dealer: Please complete the above, attach letter to the standard Warranty Return Form and return with the recalled tire(s).

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