

September _15_, 2017

IMPORTANT SAFETY RECALL NOTICE

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Triangle Tire USA has decided that certain of its Triangle TR643 tires, size ST225/75R15, fail to conform to Federal Motor Vehicle Safety Standard No. 109 "New Pneumatic and Certain Specialty Tires".

You are receiving this letter because our records indicate that you have purchased tires that may be the subject of this recall.

Why is a recall being conducted?

Certain Triangle TR643 tires, size ST225/75R15, were cured in a mold later determined to have a protruding screw that caused a hole to be cured into the tires. Because of this hole, the recalled tires cannot be inflated. Driving on uninflated or underinflated tires may increase the risk of a crash.

The recalled tires have Department of Transportation codes 2VMC 0516 and 2VMC 0617, with mold code 13HM. See the next page for instructions on how to identify Triangle tire(s) covered by this recall.

What are we doing about the problem?

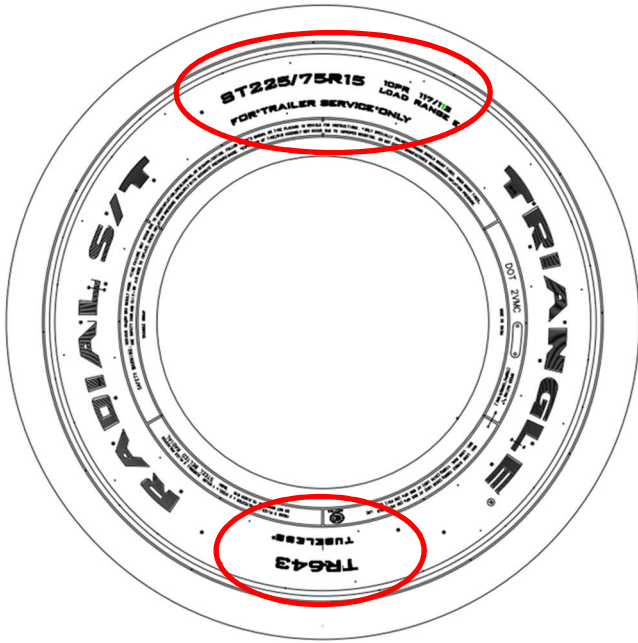
Triangle Tire is replacing, free of charge, all size ST225/75R15 TR643 tires with DOT codes 2VMC 0516 or 2VMC 0617 and mold mark 13HM. Replacement tires will be new Triangle size ST225/75R15 TR643 without the issue.

What you should do?

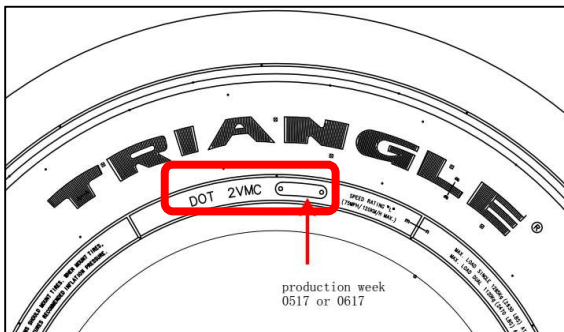
You should contact your nearest Triangle Tire dealer and schedule a time to bring your tire(s) in, where they will be inspected by the dealer to determine if they are covered by the recall. Please take a copy of this letter with you to the dealer. The inspection by the dealer will be provided to you free of charge.

If the dealer determines your tires are covered by the recall, the dealer will replace your recalled tire(s) with new ones that do not have the issue. If your tire(s) are covered by the recall, any replacement tire(s) will be provided free of charge. Replacement tires are readily available, but in the unlikely event that your dealer has none in stock, replacement tires will be ordered for you and you will be notified when they arrive.

Locating the tire model (TR643) and size (ST225/75R15):

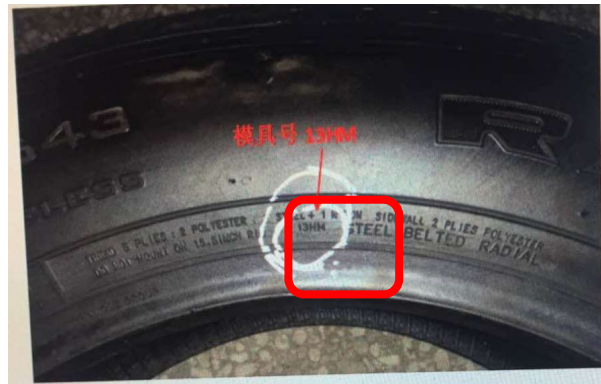
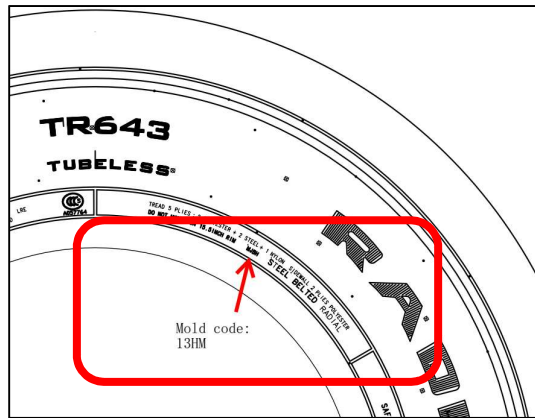


Locating the DOT Code on your Triangle tire(s):



The DOT code is located under the word "Triangle". Tires covered by this recall will have DOT codes **2VMC 0517** or **2VMC 0617**.

Locating the Mold Number on your Triangle tire(s):



The Mold Number is located between the pattern name TR643 and the word "Radial", near the bead. Tires covered by this recall will have Mold Number **13HM**.

Triangle recommends that you act as soon as possible to replace any tires covered by this recall.

What if you no longer own the tires(s)?

If you no longer own the tire(s), please let us know who you sold or transferred the tire(s) to by writing to us at the address below and providing the name and address of the new owner:

Triangle Tire USA
Attn: Angelia Wyatt
117 Seaboard Lane, Suite F100
Franklin, TN 37067

Who should you contact if you have further questions or concerns?

If you have further questions or concerns, you can reach us:

Toll free at: 1-888-847-3745

By email at: [customerservice @ triangletireus .com](mailto:customerservice@triangletireus.com)

By mail at: Triangle Tire USA
Attn: Angelia Wyatt
117 Seaboard Lane, Suite F100
Franklin, TN 37067

If you are the lessor of a vehicle on which these tires are installed, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your tire(s) covered by this recall replaced, you may be eligible for reimbursement of the charges you paid for the replacement. To learn more about what you need to do to obtain reimbursement, call us, toll free, at 1-888-847-3745, or, if you prefer, you may email us at

[awayatt @ triangletireus .com](mailto:awayatt@triangletireus.com).

If after having attempted to take advantage of this recall you believe you have not been able to have your tire(s) replaced without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Triangle Tire USA