

NHTSA Campaign No. 17T-011

June 2, 2017

Sumitomo Rubber USA, LLC
10 Sheridan Drive
Tonawanda, NY 14150

IMPORTANT SAFETY RECALL

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Sumitomo Rubber USA, LLC (“**SRUSA**”) has decided that certain 120/70ZR17 (58W) Dunlop Sportmax Q3+ tires sold in the U.S. fail to comply with the requirements of Federal Motor Vehicle Safety Standard 119 “New Pneumatic Tires-Other Than Passenger Cars.”

Specifically, SRUSA has identified a small number of 120/70ZR17 (58W) Dunlop Sportmax Q3+ tires that may have been undercured during the manufacturing process that occurred during weeks 17 and 18 of 2017. Such undercuring has the potential to lead to abnormal ride handling and/or steering characteristics of the motorcycle. If this abnormal ride handling is not identified by the rider, and the tire remains in use, then the risk of tread chunking in the shoulder of the tire could occur, which may increase the risk of a crash.

You are receiving this letter because our records indicate that you have purchased tires that may be the subject of this safety campaign.

Tire Replacement Program

As a part of its continuing commitment to safety and customer satisfaction, SRUSA is conducting an important safety campaign to replace the 120/70ZR17 (58W) Dunlop Sportmax Q3+ tires manufactured during weeks 17 and 18 of 2017. To receive a new tire to replace any tire covered by this campaign, please call Dunlop Motorcycle Tires at **800-845-8378**, or email **consumeraffairs@dunlopmotorcycl tires.com** with the subject line **120 Q3+**, so we may assist you in arranging for the shipment of a new tire to your local dealer and in coordinating the mounting of the replacement tires and the return or destruction of the recalled tire, at no charge or expense to you.

Please take this letter with you when you go to the dealer to obtain the replacement tire.

Description of the Tires Covered and How to Identify Them

If you have 120/70ZR17 (58W) Dunlop Sportmax Q3+ tires, please examine them. If you choose to have a tire specialist inspect your tires, we invite you to take your vehicle to the dealer from whom you purchased the tires or a local dealer. Tires subject to this program can be identified by reading the DOT date code on the tire. To read the DOT date code, find the letters DOT on the tire sidewall, and read the following 13 numbers and letters. These tires are marked DOT

1DA8B 5K1M followed by a 4-digit date code. Tires with date code “1717” or “1817” are covered by this campaign.

Example:



Expiration Date

This campaign will expire approximately 180 days from the date of this notice, on or about December 1, 2017. It is important that you act as soon as possible, if your tires are covered by this recall campaign.

Problems or Concerns

If you have any problems or concerns about this recall campaign, please call **800-845-8378**. You also may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or visit the website: <http://www.safercar.gov>.

We regret the inconvenience this campaign may cause you, but we are certain you will understand our interest in your safety.

Very truly yours,

Sumitomo Rubber USA, LLC