CERTAIN 2018 MODEL YEAR ESCAPE VEHICLES — SIDE CURTAIN AIRBAG REPLACEMENT

OVERVIEW

In some of the affected vehicles, the top hat diffuser on the side curtain airbag inflator may detach from the inflator during deployment. A detached top hat diffuser may cause the side curtain airbag to tear and not fully inflate. There is also potential for the diffuser to become a projectile in the passenger compartment. A top hat diffuser that detaches during airbag deployment may increase the risk of injury in a crash.

Before demonstrating or delivering any new in-stock vehicles involved in this recall, dealers are to replace the affected side curtain airbag. This service must be performed on all affected vehicles at no charge to the vehicle owner.

NEW! SERVICE PROCEDURE

Recommended Tool List:

1/4" Drive Ratchet (Hand and Power)
1/4" Drive 7mm and 8mm Shallow Socket
1/4" Drive T20 and T25 Torx® Bits
1/4" Drive 4 in (10 cm) Extension
1/4" Drive Torque Wrench
3/8" Drive Ratchet (Hand and Power)
3/8" Drive 13mm Deep Socket
3/8" Drive 10 in (25 cm) Extension
3/8" Drive Torque Wrench
Trim Tool 6 in (15 cm)
Pick Tool 6 in (15 cm)
Pocket Screwdriver

- 1. Refer to the VIN look up tool in this bulletin to determine which side curtain airbag(s) require replacement.
- 2. Replace the side curtain airbag(s) identified in the VIN look up tool that require replacement. Please follow the Workshop Manual (WSM) procedure in Section 501-20B.

NOTE: <u>DO NOT</u> damage or discard the packaging that the new replacement side curtain airbag was received in. The old side curtain airbag(s) must be packaged in the original box for return shipping. Please see Page 2 for additional Packaging Information.

NEW! PACKAGING INFORMATION

- 1. Remove the new replacement airbag from the box. See Figure 1.
 - a. Open the package in the upright position (text on side of box is properly oriented) and carefully remove and unfold the cardboard insert contained in the box
 - b. If necessary, fold the sides of the cardboard insert upward to loosen the plastic that secures the airbag.
 - c. Carefully remove the airbag from the cardboard insert.

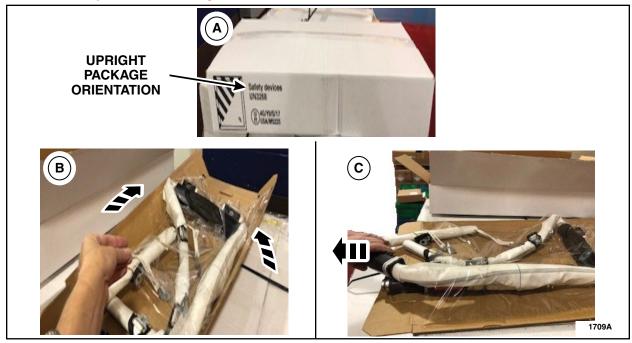


FIGURE 1

2. Reverse the removal to package the old airbag(s). See Figure 1.