

Ford Motor Company
Ford Customer Service Division
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***** IMPORTANT SAFETY RECALL *****
(PROGRAMA DE SEGURIDAD IMPORTANTE)

Safety Recall Notice 17S34 / NHTSA Recall 17V-668
Aviso de Revisión de Seguridad 17S34

2017 Transit
Your Vehicle Identification Number (VIN):

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?

On your vehicle, it may be possible for water to collect and splash in the driver's side footwell area of the vehicle where the Trailer Module that controls trailer lighting is located. Water intrusion may cause wiring corrosion and damage to the Trailer Module.

What is the risk?

Trailer Module water intrusion may result in rapid flashing of the turn signals, loss of instrument cluster display, loss of heater and air conditioning controls, and loss of multimedia (radio, display screen, SYNC). Wiring corrosion from prolonged water intrusion could also result in an electrical short, which could cause an uncommanded seatbelt pretensioner deployment, a burning smell, and/or an increased risk of fire, including when the vehicle is parked and the ignition is off.

What will Ford and your dealer do?

Ford Motor Company is working closely with its suppliers to produce parts for this repair. When parts become available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer for repairs to be completed free of charge (parts and labor). Parts are anticipated to be available within the first quarter of 2018.

What should you do? Until the recall is performed, Ford recommends that you park your vehicle outdoors away from structures in the event of an electrical short and fire.

An interim repair is available to disable the Trailer Module and eliminate the potential safety risk for customers electing not to use the trailer tow feature until a permanent repair is available. If you wish to have the Trailer Module disabled, contact your dealership to schedule an interim repair for 17S34.

When parts are available, Ford Motor Company will send a letter to inform you that parts are available and to contact your dealer to schedule a repair.

If you do not already have a servicing dealer, you can access www.Fordowner.com for dealer addresses, maps, and driving instructions.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention to this important matter.

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