

Michael A. Berardi Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

July 10, 2017

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD – Advance Notice Safety Recall 17S16 Certain 2017 Model Year Edge, Fusion and MKZ Vehicles Equipped with 2.0L Engine and 6F35 Transmission Torque Converter Stud Welds

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Edge	2017	Oakville	April 25, 2017 through June 20, 2017
Fusion		Hermosillo	May 4, 2017 through June 15, 2017
MKZ			May 4, 2017 through June 19, 2017

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the studs that retain the torque converter to the engine flexplate may have been improperly welded. Improperly welded studs may detach from the torque converter leading to loss of motive power. Should the vehicle lose transmission function while driving, the power steering, power brakes, electrical function and vehicle restraint systems will still operate, and the transmission park function is not affected.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers in early August 2017, when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

Michael A. Berardi