



Ford Motor Company
Ford Customer Service Division
P. O. Box 1904
Dearborn, Michigan 48121

April, 2017

*** * * IMPORTANT SAFETY RECALL * * ***
(PROGRAMA DE SEGURIDAD IMPORTANTE)

Safety Recall Notice 17S08 / NHTSA Recall 17V-212
Aviso de Revisión de Seguridad 17S08

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Your Vehicle Identification Number (VIN): 12345678901234567

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?

Continued operation of your vehicle above 75 miles per hour may fracture the transmission and/or driveline components because of a vibration condition, which may not be perceptible to the driver. This could result in a loss of motive power without warning while driving, or unintended vehicle movement in park without the parking brake applied, increasing the risk of injury or crash.

What will Ford and your dealer do?

Ford Motor Company is working closely with its suppliers to produce parts for this repair. Repair parts for this recall are expected to become available in May 2017. When repair parts are available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer. The service will be completed on your vehicle free of charge (parts and labor).

What should you do?

Until your vehicle is repaired, you should not drive above 75 miles per hour to reduce the possibility of driveline component failure.

Please wait to contact your dealer unless you are currently experiencing a concern with your vehicle.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention to this important matter.

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