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October 10, 2017

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT:** **NEW VEHICLE DELIVERY HOLD - Emission Recall 17E01 - Supplement #2**  
 Certain 2016 and 2017 Model Year F-150 Vehicles Equipped with a 2.7L Engine  
 Powertrain Control Module Reprogramming

**Ref:** **NEW VEHICLE DELIVERY HOLD - Emission Recall 17E01 - Supplement #1**  
 Dated: May 25, 2017

**New! REASON FOR THIS SUPPLEMENT**

*To add 2016 Model Year vehicles that have been reprogrammed with the affected service calibration, identified through warranty claims, since the initial release of Emission Recall 17E01.*

**New! AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
F-150	2016-2017	Dearborn	October 15, 2015 through January 12, 2017
		Kansas City	November 17, 2015 through January 12, 2017

Affected vehicles are identified in OASIS and FSA VIN Lists. *Additional VINs may have been added to your FSA VIN List as a result of this supplement.*

**REASON FOR THIS EMISSION RECALL**

Under certain conditions, the service engine soon indicator will not illuminate when some emissions monitors detect that a system fault is present.

**SERVICE ACTION**

Before delivering any new in-stock vehicles involved in this recall, dealers are to reprogram the Powertrain Control Module (PCM) using Integrated Diagnostic Software (IDS) release 104.03 or higher. This service must be performed at no charge to the vehicle owner.

**NOTE:** The State of California and the Commonwealth of Massachusetts require the completion of emission recall repairs prior to vehicle registration renewal. For vehicles registered in these states, please provide the owner with a Vehicle Emission Recall Proof of Correction certificate after the repair has been performed. These certificates may be obtained by contacting your regional office.

**New! OWNER NOTIFICATION MAILING SCHEDULE**

*Owner letters are expected to be mailed the week of October 23, 2017, for newly added vehicles.*

Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

**PLEASE NOTE:**

**The sale of uncorrected new vehicles to customers could lead to penalties under applicable state and Federal regulations. Correct all vehicles in your new vehicle inventory prior to delivery.**

**New! ATTACHMENTS**

*Attachment I: Administrative Information*

Attachment II: Labor Allowances and Parts Ordering Information

Attachment III: Technical Information

Owner Notification Letter

**QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

Michael A. Berardi

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**New! OASIS ACTIVATION**

OASIS was activated on March 7, 2017. *For newly added vehicles, OASIS will be activated October 10, 2017.*

**New! FSA VIN LISTS ACTIVATION**

FSA VIN Lists were made available through <https://web.fsavinlists.dealerconnection.com> on March 7, 2017. Owner names and addresses will be available by June 2, 2017. *Additional VINs may have been added to your FSA VIN List as a result of this supplement.*

**NOTE:** Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

**SOLD VEHICLES**

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.
- Dealers are to prioritize repairs of customer vehicles over repairs of new and used vehicle inventory.

**STOCK VEHICLES**

- Use OASIS to identify and correct all affected vehicles in your new and used vehicle inventory.

**TITLE BRANDED / SALVAGED VEHICLES**

Affected title branded and salvaged vehicles are eligible for this recall.

**ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)**

Additional repairs identified as necessary to complete the FSA should be managed as follows:

- For vehicles within new vehicle bumper-to-bumper warranty coverage, follow existing warranty and policy guidelines for related damage claims. No SSSC approval is required for these vehicles:
  - Ford vehicles – 3 years or 36,000 miles
- For vehicles outside new vehicle bumper-to-bumper warranty coverage, submit an Approval Request to the SSSC Web Contact Site prior to completing the repair.

**OWNER REFUNDS**

Refunds are not approved for this program.

**RENTAL VEHICLES**

The use of rental vehicles is not approved for this program.

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**CLAIMS PREPARATION AND SUBMISSION**

- Enter claims using Direct Warranty Entry (DWE) or One Warranty Solution (OWS).
  - DWE: refer to ACESII manual for claims preparation and submission information.
  - OWS: when entering claims in DMS software, select claim type 31: Field Service Action. The FSA number (17E01) is the sub code.
- Additional labor and/or parts must be claimed as related damage on a separate repair line from the FSA.

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**LABOR ALLOWANCES**

<b>Description</b>	<b>Labor Operation</b>	<b>Labor Time</b>
Reprogram PCM using IDS release 104.03 or higher	17E01B	0.3 Hours

**PARTS REQUIREMENTS / ORDERING INFORMATION**

Parts are not required to complete this repair.