

U.S. Department of Transportation

National Highway Traffic Safety Administration

March 6, 2017

Mr. Todd Fronckowiak Global Automotive Safety Compliance Office Ford Motor Company Fairlane Plaza South, Suite 500 330 Town Center Drive Dearborn, MI 48126-2738 NEF-150SM 17V-123

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Frontal Air Bag may not Deploy Properly/FMVSS 208

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/EDGE/2016-2017 LINCOLN/CONTINENTAL/2017 LINCOLN/MKX/2016-2017

Mfr's Report Date: February 27, 2017

NHTSA Campaign Number: 17V-123

Components:

AIR BAGS:FRONTAL:DRIVER SIDE INFLATOR MODULE

Potential Number of Units Affected: 27,531

Problem Description:

Ford Motor Company (Ford) is recalling certain 2016-2017 Ford Edge and Lincoln MKX vehicles and 2017 Lincoln Continental vehicles. In the event of a crash, the driver's frontal air bag may not fully inflate or the air bag cushion may detach from the air bag module. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 208, "Occupant Crash Protection."

Consequence:

During deployment, if the air bag does not fully inflate or the cushion detaches, there is an increased risk of injury in the event of a crash.

Remedy:

Ford will notify owners, and dealers will replace the driver frontal air bag module, free of charge. Remedy parts are not currently available. Owners will be notified of the safety recall in March 2017. Owners will receive a second notice when remedy parts are available, currently expected to be in August 2017. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 17C02.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Ford's proposed interim owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

