

Digital communication statement

Diono is a leading designer and manufacturer of Child Safety Seats and other juvenile products. We are committed to improving safety for babies and young children traveling in cars. As a result of our rigorous quality control, and ongoing product testing, we have established that if our convertible child safety seat is installed forward facing in vehicles with a lap-belt (type 1) only without top tether it crosses into a technical non-compliance. If our convertible child safety seat is being used with a lap and shoulder safety belt (type 2) or with our Super LATCH system, or top tether the child safety seat is unaffected.

Please Note: In September of 2005 a US law passed requiring a three-point belt in every back seat for all cars manufactured after 2007 – most vehicle manufacturers complied well before that date.

It is highly unlikely that you will be affected by this voluntary recall. To check if you are please answer the following questions.

A) Is your child safety seat installed forward facing with the lap and shoulder belt, or with our super LATCH system, or using the top tether? If the answer is yes you are unaffected by this notice.

B) Is your child safety seat installed forward facing with the lap belt only and top tether. If the answer is yes you are unaffected by this notice.

C) Is your child safety seat installed forward facing with the lap belt only? If the answer is yes, you might be affected by this notice.

If the answer to C is yes you are only affected if your seat was manufactured after 11/25/13. You will be able to locate this information on the manufacturer's label on the product.

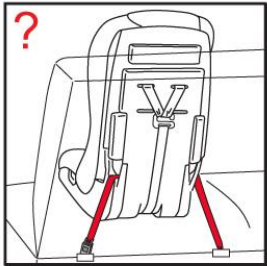
The Diono safety team is ready to assist any concerns, questions and inquiries from concerned parents, customers or advocates who need our support whilst we implement this voluntary recall.

We have set up an external secure site here (<https://diono.expertinquiry.com>) where you can check and register for a remedy kit if you are affected or you can call our toll-free number at 1-855-215-4951. Thank you.

Description of the safety risk: Only forward-facing occupants utilizing the 5-point harness and vehicle lap-belt only (without top tether) are at increased safety risk. In this configuration there is an increased risk of head or chest injury during a crash.

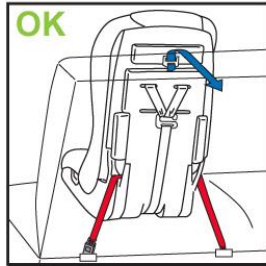
There have been no reported injuries or deaths associated with this configuration.





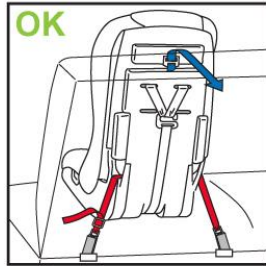
Lap belt ONLY with NO top tether.

You may be affected by the current recall. Call 1-855-215-4951



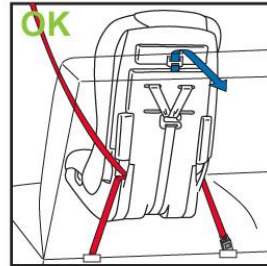
Lap belt with top tether.

You are not affected by the current recall.



LATCH with or without top tether.

You are not affected by the current recall.



Lap-shoulder belt with or without top tether.

You are not affected by the current recall.

