

**CONDITION OF CONCERN**

Certain subject vehicles may be equipped with cylinder head exhaust valve spring(s) with an incorrect specification. The incorrect spring is smaller than specified part. If the vehicle is used with the wrong valve spring(s), the valve spring(s) may break, and in the worst case could result in an engine stall.

**There are a total of 144 vehicles involved in this campaign, and the number of affected exhaust valve springs is only 6.**

Please refer the Repair Procedure document on MGSS for further details.

**SUBJECT VEHICLES**

Model	VIN Range	Build Date Range
2018 MY Mazda3 equipped with a 2.0L engine	3MZ BN**** JM 178705 – 181283	From October 6, 2017 through October 13, 2017

The asterisk symbol “\*” can be any letter or number.

**OWNER NOTIFICATION**

Mazda will notify U.S. owners by first class mail beginning by January 20, 2018 at the latest. As of November 21, 2017 there were only 7 vehicles in service.

**PARTS INFORMATION**

Description	Part number	Quantity	Remarks
Valve Cover Gasket	PE7W-10-235	0 or 1	Necessary if gasket is damaged

**WARRANTY CLAIM PROCESSING INFORMATION**

**Inspection of Exhaust Valve Springs**

	<b>Inspection of Exhaust Valve Springs</b>
Process Number	AH044A
Symptom Code	99
Damage Code	99
Part Number Main Cause & Quantity	7777-SP-N48 & 0 pcs
Related Part Number & Quantity	PE7W-10-235 & 0 or 1 pc if damaged
Labor Operation Number	XXN9GXRX
Labor Hours	0.9 hrs.

Note: The cost of silicone sealant (R2Y1-10-431 or equivalent) to be used for the inspection is included in the labor hours.

**Inspection and Replacement of Exhaust Valve Spring(s)**

	<b>Inspection and Replacement of Exhaust Valve Spring(s)</b>
Process Number	TBD
Symptom Code	
Damage Code	
Part Number Main Cause & Quantity	
Related Parts Number & Quantity	
Labor Operation Number	
Labor Hours	

**RENTAL CAR INFORMATION**

Mazda recommends the usage of the MCVP loaner vehicle when available. If all MCVP loaner vehicles are in use and unavailable, and the customer needs a rental car, then use your local rental facility and offer a rental car. Be sure that every effort is made to repair the car within one business day or less in order to allow the next customer the same experience.

**Rental Car Warranty Claim Information**

	<b>MCVP Vehicle Preferred</b>	<b>Rental Agency Vehicle</b>
Warranty Type Code	N/A  MCVP does not require claim submission	<b>A</b>
Symptom Code		99
Damage Code		99
Part Number Main Cause		<b>5555-17-17KR</b>
Part Quantity		0
Labor Operation Code		MM024XRX
Labor Hours		0
Sublet – Rental Car		
Sublet Invoice Number		Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code		Enter "Z9" (other)
Sublet Amount		Up to \$30.00 per day for the number of days customer had rental car
Sublet Text		Number of days rental car was supplied to customer

Rental expenses exceeding the two-day limit will require prior DSM Authorization, as outlined in the Mazda Rental Car Reimbursement Program policy.