

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4304
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 6, 2017

Subject: Upcoming Safety Recall 16145 - Update
Engine Cooling Fan Fires
Customer Advisory Letter Mailing

Models: 2010-2014 Chevrolet Tahoe Police Pursuit Vehicles (PPV)

To: All General Motors Dealers

On November 28, 2016, all GM dealers were advised via GM GlobalConnect of upcoming safety recall 16145. This product field action involves certain 2010-2014 model year Chevrolet Tahoe Police Pursuit Vehicles (PPV).

As required by the National Highway Traffic Safety Agency (NHTSA), GM began notifying involved customers of this safety recall yesterday, January 5, 2017. This letter advises customers that parts are not currently available and that they will receive another letter when parts become available. A copy of the letter is attached to this message.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in Global Warranty Management (GWM) system will display "N/A" under Release Date and "Incomplete – Remedy not yet available" message under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

END OF MESSAGE
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