

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4381
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 14, 2017

Subject: Upcoming Safety Recall 16145
Engine Cooling Fan Fires
Recall Reminder Post Card Mailing

Models: 2010-2014 Chevrolet Tahoe Police Pursuit Vehicles (PPV)

To: All General Motors Dealers

Dealers were previously informed of Safety Recall 16145 on November 28, 2016 via GM GlobalConnect Message # GCUS-3-768. Please be advised that the parts needed to implement this product field action are still not available. Please be assured that we are diligently working with the supplier to obtain these parts as quickly as possible. At that time the recall bulletin will be released and dealers can begin repairing the involved vehicles.

Additionally, please be advised that due to a processing error, recall reminder post cards were inadvertently mailed to involved vehicle owners of record. If contacted by one of these owners, please explain that this was a mistake and assure them that they will be notified by letter when parts are available to repair their vehicle.

We sincerely apologize for this oversight and appreciated your cooperation in minimizing any confusion or concern that this situation may cause.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS