

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 16V-747: Emergency Locking Retractor (ELR)
Date: Thursday, May 9, 2019 8:44:22 AM

Publish Date: May 09, 2019
From: Technical Service
Expiration Date: May 30, 2019

DCSnet Message
Urgent



Subject: BMW Recall 16V-747: Emergency Locking Retractor (ELR)

BMW of North America, LLC is conducting a Voluntary Non-Compliance Recall (effective May 9, 2019) on certain Model Year 2016-2017 BMW 5 Series and X1 SAV vehicles that were produced from May 2016 through October 2016.

Please review attached documents for more details.

The bulletin will be updated when more information becomes available.

Sincerely,
Technical Service

Attachments:

- [B720219_Recall_Notice\[81e3f9ee\].pdf](#)
- [B720219\[81e3f9ed\].pdf](#)
- [16V-747-573-556-BMW-MINI-RR-FMVSS209-ELR-\(QA\)_9May2019_final\[81e3f9ec\].pdf](#)
- [B720219_Recall_Notice\[81e3f9ee\].pdf](#)
- [B720219\[81e3f9ed\].pdf](#)
- [16V-747-573-556-BMW-MINI-RR-FMVSS209-ELR-\(QA\)_9May2019_final\[81e3f9ec\].pdf](#)

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SIB 72 02 19

RECALL 16V-747: EMERGENCY LOCKING RETRACTOR (ELR)

MODEL

F48 (X1 SAV)F10 (528i A)

SITUATION

BMW of North America, LLC is conducting a Voluntary Non-Compliance Recall (effective May 9, 2019) on certain Model Year 2016-2017 BMW 5 Series and X1 SAV vehicles that were produced from May 2016 through October 2016. Due to a supplier production issue, the Emergency Locking Retractor (ELR) of the driver safety belt may be out of specification.

Approximately 7,383 vehicles are affected by this delivery stop/recall.

Affected vehicles show the campaign as “Open” when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description: STOP211783 B720219 Recall: Emergency Locking Retractor (ELR).

All of the other systems including DAR and the RDR system will show the Stop Sale Sign starting tomorrow. Please utilize the Inventory Campaign Details under ROSS which shows all vehicles that have a Stop Sale in your inventory.

The Recall Notice and Q&A have been attached for further information and the bulletin will be updated when more information becomes available.

Supporting Materials

[picture_as_pdf B720219 Recall Notice.pdf](#)

[picture_as_pdf 16V-747-573-556-BMW-MINI-RR-FMVSS209-ELR-\(QA\)
_9May2019 final.pdf](#)

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NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 16V-747: Emergency Locking Retractor (ELR) - B72 02 19

BMW of North America, LLC is conducting a Voluntary Non-Compliance Recall (effective May 9, 2019) on certain Model Year 2016-2017 BMW 5 Series and X1 SAV vehicles that were produced from May 2016 through October 2016.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Emergency Locking Retractor (ELR)
16V-747
Model Year 2016-2017
BMW – F48, F07, F10
MINI – F54, F55
Rolls-Royce – RR4
Federal Motor Vehicle Safety Standard (FMVSS) 208 and 209
*Last Updated 5/9/2019***

Q1. Which BMW Group models in the US are potentially affected by this issue?

Approximately 15,483 BMW Group models in the US, as noted below, are potentially affected.

Series	Model	Model Year	Approx. Volume	Production Dates
F48	X1 SAV	2016 - 2017	7,382	May 2016 – Oct 2016
F10	5 Series	2016	1	June 2, 2016
F54	Cooper Clubman	2016 - 2017	5,102	May 2016 – Sept 2016
F55	Cooper Hardtop 4-Dr	2016 - 2017	2,970	May 2016 – Sept 2016
RR4	Ghost	2017	28	Aug 2016 – Sept 2016

Q2. What is the specific issue?

Due to a supplier production issue, the Emergency Locking Retractor (ELR) of the driver safety belt may be out of specification. Therefore, it may not fully conform to a Federal Regulation (FMVSS 209 - Seat belt assemblies) as it slightly exceeds a performance requirement. The safety belt is also equipped with a secondary ELR that is fully functional.

Q3. What can happen as a result of this issue?

In a crash, the vehicle occupant may be in a slightly more forward position when the ELR activates which could increase the risk of injury. The safety belt is also equipped with a secondary ELR that is fully functional.

Q4. Why are other models not affected?

Other models have been produced with parts produced to specification.

Q5. Can I determine if this issue exists in my vehicle?

No.

Q6. How did BMW Group become aware of the issue?

BMW became aware of this issue through its quality control procedures.

Q7. Is BMW Group aware of any accidents or injuries associated with the issue?

No.

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Q8. Can customers continue to drive their vehicles?

Yes. However, when you receive a letter requesting you to make an appointment to have this recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q9. How will I be informed of this Recall?

You will receive a letter in July via First Class mail advising you of this recall. You will receive another letter when the recall is ready to be performed. At that time, you should immediately schedule an appointment with an authorized BMW center to have this recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealers.

To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free, and will give them access to factory initiated campaigns and other information specific to their BMW.

Q10. How will my vehicle be repaired?

The driver's seatbelt will be replaced. The repair will be performed for **free** and can take up to one hour. Additional time may be required depending upon your BMW center's schedule.

Q11. Do I have to wait for my letter to have my vehicle serviced?

Yes. We are in the process of implementing this Non-Compliance Recall to ensure that the necessary parts, tools, and procedures are available, prior to contacting you to schedule your vehicle to have this Non-Compliance Recall performed. For the latest updates to this recall, please visit www.bmwusa.com/recall.