

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4184
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 8, 2016

Subject: 16007 - Safety Recall
Frontal Airbag and Pretensioner Non Deploy

Models: 2014-2017 Buick Encore
2014-2016 Buick LaCrosse
2015-2017 Cadillac Escalade, Escalade ESV
2014-2017 Chevrolet Caprice, Corvette, Silverado, Trax
2014-2016 Chevrolet Spark EV, SS
2015-2017 Chevrolet Suburban, Tahoe
2014-2017 GMC Sierra
2015-2017 GMC Yukon, Yukon XL

To: All GM Dealers

General Motors is releasing Safety Recall 16007 today. The total number of U.S. vehicles involved is approximately 3.6 million. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated September 9, 2016. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE

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