

GM CUSTOMER CARE AND AFTERSALES
DCS4185
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 8, 2016

Subject: Product Safety Recall 16007 and Involved Spark EV Models
Spark EV Software Delayed

Models: 2014-2017 Buick Encore
2014-2016 Buick LaCrosse
2015-2017 Cadillac Escalade, Escalade ESV
2014-2017 Chevrolet Caprice, Corvette, Silverado, Trax
2014-2016 Chevrolet Spark EV, SS
2015-2017 Chevrolet Suburban, Tahoe
2014-2017 GMC Sierra
2015-2017 GMC Yukon, Yukon XL

To: All General Motors Dealers

Product Safety Recall 16007 was announced earlier today. Please be advised that due to a system limitation the updated software for the involved 2014-2016 model year Chevrolet Spark EV vehicles will not load to Tis2Web until later tonight. Dealers should wait until September 9, 2016 before beginning the required reprogramming on these vehicles.

END OF MESSAGE
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