



Date: December 21, 2016
To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager, Parts Manager, General Manager
From: Audi Customer Protection
Subject: Campaign Circular Revised - Safety Recall 20Y5 – Suction Pump

On December 21, 2016 a revised campaign circular for safety recall 20Y5 will be available in Elsa and in ServiceNet.

Certain work instruction steps have been modified to help technicians avoid consequential damage during this repair.

Please alert everyone in your dealership about this revised information, including Sales, Service, Parts and Accounting personnel. Ensure any previous versions/copies you have printed or saved electronically are deleted.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection