



Date: October 12, 2016
To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager & Parts Manager
From: Audi Customer Protection
Subject: Upcoming Safety Recall 20Y5 – Suction Pump
USA: Certain 2015-2016 Model Year Audi A3 Sedan & A3 Cabriolet
Canada: Certain 2015-2016 Model Year Audi A3 Sedan

We would like to inform you of an upcoming safety recall. Please refer to the attached Campaign Data Sheet for additional information.

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection

Attachment: Campaign Data Sheet (1)



Audi

CAMPAIGN DATA SHEET

CAMPAIGN TYPE	Safety Recall
SAGA CODE	20Y5
MARKET(S)	United States and Canada
AFFECTED VEHICLES	USA: Certain 2015-2016 MY Audi A3 Sedan & Audi A3 Cabriolet CANADA: Certain 2015-2016 MY Audi A3 Sedan
TOPIC	Suction Pump
PROBLEM DESCRIPTION	The suction pump inside the fuel tank designed to purge fuel from the evaporative emissions (EVAP) system may have been damaged during assembly. This could cause fuel to flow directly into the EVAP system which could, over time, accumulate and cause a leak through the charcoal canister filter element. Leaking fuel, in the presence of an ignition source, may result in a fire.
CORRECTIVE ACTION	Replace the suction pump inside the fuel tank.
PRECAUTIONS	If a fuel smell is detected in the vehicle, customers should immediately contact an authorized Audi dealer to have the vehicle inspected. Additionally, customers may experience refueling issues (early stopping of the fuel nozzle and fuel spillback) when fuel accumulates in the EVAP system. If this happens, customers should immediately contact an authorized Audi dealer to have the vehicle inspected.
CUSTOMER NOTIFICATION DATE	Beginning October 2016
ELSA/OMD WEB VISIBILITY DATE	On or about October 13, 2016
TOTAL AFFECTED VEHICLE COUNT	USA: 27,975 CANADA: 1,429
APPROXIMATE REPAIR TIME	Up to 110 TU
SPECIAL TOOLS NEEDED?	SEE CAMPAIGN WORK PROCEDURE
PARTS REQUIRED	SEE CAMPAIGN WORK PROCEDURE
INITIAL PARTS ALLOCATION DATE	On or about October 11, 2016
EXPIRATION DATE	NONE
ADDITIONAL INFORMATION	IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS <u>New Vehicles in Dealer Inventory:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety. <u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.