



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: December 21, 2016

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Campaign Circular Revised - Safety Recall 20Y6 – Suction Pump

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

On December 21, 2016 a revised campaign circular for safety recall 20Y6 will be available in Elsa and in ServiceNet.

Certain work instruction steps have been modified to help technicians avoid consequential damage during this repair.

Please alert everyone in your dealership about this revised information, including Sales, Service, Parts and Accounting personnel. Ensure any previous versions/copies you have printed or saved electronically are deleted.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection