

# Part 573 Safety Recall Report

# 16V-643

**Manufacturer Name :** Ford Motor Company**Submission Date :** SEP 02, 2016**NHTSA Recall No. :** 16V-643**Manufacturer Recall No. :** 16S30**Manufacturer Information :**

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

**Population :**

Number of potentially involved : 2,046,297

Estimated percentage with defect : NR

**Vehicle Information :**

Vehicle 1 : 2012-2015 Ford Focus

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : All vehicles built in the specified build date range.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : AUG 01, 2010 - JAN 31, 2015

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2013-2015 Ford Escape

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : All vehicles built in the specified build date range.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : OCT 05, 2011 - JAN 31, 2015

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2015-2015 Lincoln MKC

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : All vehicles built in the specified build date range.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : AUG 20, 2013 - JAN 31, 2015

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 4 : 2014-2016 Ford Transit Connect

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : All vehicles built in the specified build date range.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : AUG 01, 2013 - FEB 01, 2016

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 5 : 2015-2015 Ford Mustang

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : All vehicles built in the specified build date range.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : FEB 11, 2014 - APR 30, 2015

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 6 : 2013-2015 Ford C-MAX

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : All vehicles built in the specified build date range.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : JAN 19, 2012 - JAN 31, 2015

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

Description of the Defect : A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.

As of 9/2/16, Ford's investigation into this concern has identified a total of one alleged accident and three alleged injuries that Ford believes may be related. One alleged injury was to an occupant's arm from a door that reportedly opened and bounced back. Another injury involved a driver who alleged her hand was injured when trying to grab a door that opened. The third injury was to an occupant who allegedly received scratches from a rear door that opened while driving. Ford has no further information relating to these reports. The alleged accident occurred after the driver's door reportedly opened in a parking lot and resulted in bumper damage, but Ford has no additional information.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A door latch with a fractured pawl spring tab typically results in a "door will not close" condition. A door that opens while driving increases the risk of injury.

Description of the Cause : NR

Identification of Any Warning that can Occur : Difficulty latching a door while closing, a door that rebounds while attempting to shut it, or repeated efforts needed to engage a broken latch would be overt signals to the customer that the latch needs service.

**Supplier Identification :****Component Manufacturer**

Name : Brose  
Address : 3933 Automation Avenue  
Auburn Hills MICHIGAN 48326  
Country : United States

**Chronology :**

See attached.

**Description of Remedy :**

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have all affected door latches replaced with a more robust service part. There will be no charge for this service.

Parts availability is presently very limited. It is recognized that certain factors affect the rate of reports and may be used in prioritizing the phased mailing of remedy notifications as parts become available.

Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall to the agency in February 2015. The ending date for reimbursement eligibility is October 31, 2016.

Ford will forward a copy of the notification letters to dealers to the agency when available.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : Notification to dealers is expected to occur on September 6, 2016. Mailing of owner notification letters is expected to begin October 3, 2016 and is expected to be completed by October 7, 2016.

Planned Dealer Notification Date : SEP 06, 2016 - SEP 06, 2016  
Planned Owner Notification Date : OCT 03, 2016 - OCT 07, 2016

\* NR - Not Reported