

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4130
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 2, 2016

Subject: Upcoming Safety Recall 25302
Front Wiper Transmission Corrosion Failure

Models: 2013 Chevrolet Equinox
2013 GMC Terrain

To: All Chevrolet and GMC Dealers

General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves certain 2013 model year Chevrolet Equinox and GMC Terrain vehicles. The GM recall number is 25302.

The ball joints in the windshield wiper modules of these vehicles may experience high corrosion and wear that could result in the separation of one or more ball joints from their sockets during wiper operation. If a ball joint were to separate, one or both of the windshield wipers could become inoperative.

If one or both of the windshield wipers become inoperative, it could limit the driver's visibility under certain operating conditions, which may increase the risk of a crash.

A remedy is currently being developed to correct this condition. Dealers will be advised when the bulletin is released.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated in the near future for this upcoming recall. This action will be taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

END OF MESSAGE
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