

U.S. Department of Transportation

# National Highway Traffic Safety Administration

August 19, 2016

Mr. Kurt Kurata Senior Manager, Product Support and Compliance Mitsubishi Motors North America, Inc. 6400 Katella Avenue Cypress, CA 90630

Subject: Vehicle Hesitation when Accelerating

Dear Mr. Kurata:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150TB

16V-563

### Makes/Models/Model Years:

MITSUBISHI/LANCER/2016 MITSUBISHI/OUTLANDER/2016 MITSUBISHI/OUTLANDER SPORT/2015-2016

Mfr's Report Date: July 26, 2016

NHTSA Campaign Number: 16V-563

## **Components:**

POWER TRAIN:AUTOMATIC TRANSMISSION
POWER TRAIN:AUTOMATIC TRANSMISSION:CONTROL MODULE (TCM, PCM)

**Potential Number of Units Affected:** 82,436

## **Problem Description:**

Mitsubishi Motors North America, Inc. (MMNA) is recalling certain model year 2015-2016 Outlander Sport vehicles and 2016 Outlander and Lancer vehicles. The affected vehicles are equipped with a constant velocity transmission (CVT) that, in certain driving conditions, may cause a delay in the vehicle accelerating.

## **Consequence:**

A hesitation during acceleration can increase the risk of a crash.

### Remedy:

MMNA has notified owners, and dealers will reprogram the CVT control unit with modified software, free of charge. The recall began on August 15, 2016. Owners may contact MMNA customer service at 1-888-648-7820. MMNA's number for this recall is SR-16-006.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

