

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4011
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 27, 2016

Subject: Stop Delivery Order for Upcoming Noncompliance Recall 17130

Models: 2013-2016 Chevrolet Sonic
2013-2015 Chevrolet Spark
2013-2016 Chevrolet Trax
Equipped with Bring Your Own Media/MyLink (RPO UF7)

To: All Chevrolet Dealers

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2013-2016 model year Chevrolet Sonic, Trax and 2013-2015 model year Chevrolet Spark vehicles in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming noncompliance recall that involves these vehicles. The GM recall number is 17130.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the noncompliance is remedied.

Bring your own media (BYOM) radio software in these vehicles may fail to provide an audible warning/reminder chime when the driver, after turning off the ignition and leaving the key in the cylinder, waits 10 minutes or longer to open the door for the first time. The vehicle may also fail to provide – or provide a shortened – audible warning when the driver opens the door, hears a chime, leaves the key in the ignition, closes the door, and subsequently opens the door a second time more than 20 seconds later. If no key reminder chime sounds to alert the driver to a key left in the ignition, there is an increased risk of theft.

To correct this condition, dealers are to update the radio with corrected operating software.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated for this upcoming recall on April 28, 2016. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. A file identifying involved vehicles in dealer used inventory will be published in GM GlobalConnect, under the Service tab in Field Action Inventory Reports.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

END OF MESSAGE
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