



**NISSAN NORTH AMERICA, INC.**

National Headquarters

Consumer Affairs Department

P.O. Box 685003

Franklin, TN 37068-5003

## IMPORTANT SAFETY RECALL

### IMPORTANT

- Your 2013-2015 model year Nissan Altima is being recalled to replace the hood latch assembly with a new one
- **Previously you may have received a recall letter to have a hood latch remedy performed. Even if you had that remedy completed, we ask that you please schedule an appointment with your Nissan dealer for this new remedy**
- **This remedy will be performed for you at no charge.**

### OWNER NOTIFICATION

**NHTSA RECALL 16V-029**

Dear Nissan Altima owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety, exists in certain 2013-2015 Model Year Altima vehicles. Our records indicate you own or lease a Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

### Reason for Recall

On some affected vehicles, the secondary hood latch may not function properly. If the primary hood latch is released, the secondary hood latch may not hold the hood closed. In certain circumstances, this may cause the hood to open while driving without warning and could obscure the driver's vision, increasing the risk of a crash.

### What Nissan Will Do

Nissan will replace the hood latch assembly with a new one free of charge for parts and labor. This repair should take less than one (1) hour to complete. However, your dealer may require your vehicle for a longer period of time based upon their work schedule.

### What You Should Do

Even if you had the previous hood latch recall repair performed, please contact your Nissan dealer as soon as possible in order to arrange an appointment to have your hood latch assembly replaced. **In the interim, we recommend that you check to ensure the hood is fully closed and latched when operating your Altima. Also, please be mindful not to confuse the fuel door release lever and the hood release lever when refueling.**

Please bring this notice with you when you arrive for your service appointment. If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs

Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.